



# Internet of Things Printer for Raspberry Pi

Created by Phillip Burgess



<https://learn.adafruit.com/pi-thermal-printer>

Last updated on 2024-06-03 01:14:27 PM EDT

# Table of Contents

Overview	5
Parts List	6
Parts List (Pre 2017)	7
Software Prep	9
<ul style="list-style-type: none"><li>• Installing From the NOOBS Card</li><li>• Overwriting NOOBS with Raspbian Lite</li></ul>	
Raspberry Pi OS Setup	11
<ul style="list-style-type: none"><li>• OS Install and First-Time Configuration</li><li>• Configure Wireless Networking</li><li>• Hidden Networks</li><li>• Reboot</li></ul>	
Raspberry Pi Software Setup	15
<ul style="list-style-type: none"><li>• Update Packages, Install Libraries and Printer Essentials</li><li>• Install Printer Driver</li><li>• Finish Up</li></ul>	
Soldering	18
<ul style="list-style-type: none"><li>• Prepare Wires</li><li>• Prepare Button</li><li>• Prepare DC Jack</li></ul>	
Soldering (Pre 2017)	25
<ul style="list-style-type: none"><li>• Prepare the T-Cobbler</li><li>• Prepare Wires</li><li>• Prepare Button</li><li>• Prepare DC Jack</li><li>• Wiring Diagram</li><li>• Solder the Serial Data Cable to the T-Cobbler</li><li>• Solder Remaining Wires to the Cobbler</li></ul>	
Case Prep	35
<ul style="list-style-type: none"><li>• Peel and Clean Case Parts</li></ul>	
Case Assembly: 1 of 2	36
<ul style="list-style-type: none"><li>• Install Raspberry Pi on Bottom Plate</li><li>• Install Thermal Printer</li></ul>	
Case Assembly 1 (Pre 2017)	39
<ul style="list-style-type: none"><li>• Install Raspberry Pi on Bottom Plate</li><li>• Install Thermal Printer</li></ul>	
Case Assembly: 2 of 2	43
<ul style="list-style-type: none"><li>• Using "T-Slots"</li><li>• Connect Back Piece</li><li>• Connect Second Side</li><li>• Insert Case Top</li></ul>	

- [Install Front Piece](#)
- [Install Bottom](#)
- [Insert Paper and Connect Power](#)

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## [Twitter Setup](#) 53

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## [Raspberry Pi Setup: 3 of 3](#) 55

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- [Install Adafruit Code](#)
- [Configure the Weather Scripts](#)
- [Configure the Twitter Script](#)
- [Test the Main Script](#)
- [Configure Auto-Start](#)
- [Regular Operation](#)

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## [Troubleshooting](#) 59

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# Overview

This guide is marked as **DISCONTINUED** — thermal printers and accessories are no longer carried by Adafruit, and some of the APIs and drivers referenced here are no longer available and/or compatible. Code will not be updated and guide feedback will not be reviewed. The information remains online because a few elements may be of use for anyone who still has this hardware, but will still need to DIY their own code.

In the future, everything will be connected to the internet. And all restaurants will be Taco Bell!



The “Internet of Things” is the idea of pervasive connections between physical objects and the online world. These connected devices don’t just idly sit around waiting for commands or files...they’re active agents that anticipate your needs and can push or pull data from the internet.

Our Internet of Things Printer is a small, internet-connected thermal printer that can have a daily weather forecast ready before you head out in the morning, a puzzle to work on while riding the subway, provide a list of “tweets” relating to your interests... or any other task you can program!

This second version of the printer is built around the Raspberry Pi, a tiny computer that packs a wallop: more processing power, more RAM and the potent Linux

operating system. The new kit has an easier time handling graphics and looks super tidy with its wireless networking:



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## Parts List

This list covers the current (2017-and-later) version of the kit; older kit is described on the next page.

The Internet of Things Printer Project Pack for Raspberry Pi includes the following items:

- [Mini Thermal Receipt Printer \(http://adafru.it/597\)](http://adafru.it/597)
- [50' roll of thermal paper \(http://adafru.it/599\)](http://adafru.it/599)
- [Metal pushbutton with LED ring \(http://adafru.it/481\)](http://adafru.it/481)
- [Panel-mount DC barrel jack \(http://adafru.it/610\)](http://adafru.it/610)
- 8GB SD card loaded with NOOBS
- 4700uF Electrolytic Capacitor
- Twenty (20) 6" Female/Female Premium Jumper Wires
- 5V 4A DC switching power supply
- Seven (7) laser-cut acrylic pieces
- Ten (10) 1/2" #4-40 machine screws
- Ten (10) #4-40 nuts
- Two (2) 1/4" spacers

Not included with the kit, the following tools and items are also needed for assembly and setup:

- USB keyboard (and mouse, if installing from NOOBS GUI), maybe a hub as well
- Monitor (HDMI or composite) and cable
- [USB cable: A to micro B \(http://adafru.it/592\)](http://adafru.it/592) (for powering Raspberry Pi)
- Small screwdriver
- Soldering iron and solder
- Wire cutter and stripper
- A wireless (WiFi) internet access point
- Desktop or laptop computer with USB, internet connection and at least one gigabyte of free disk space for downloading and uncompressing software
- Optional: sticky tape, heat-shrink tubing

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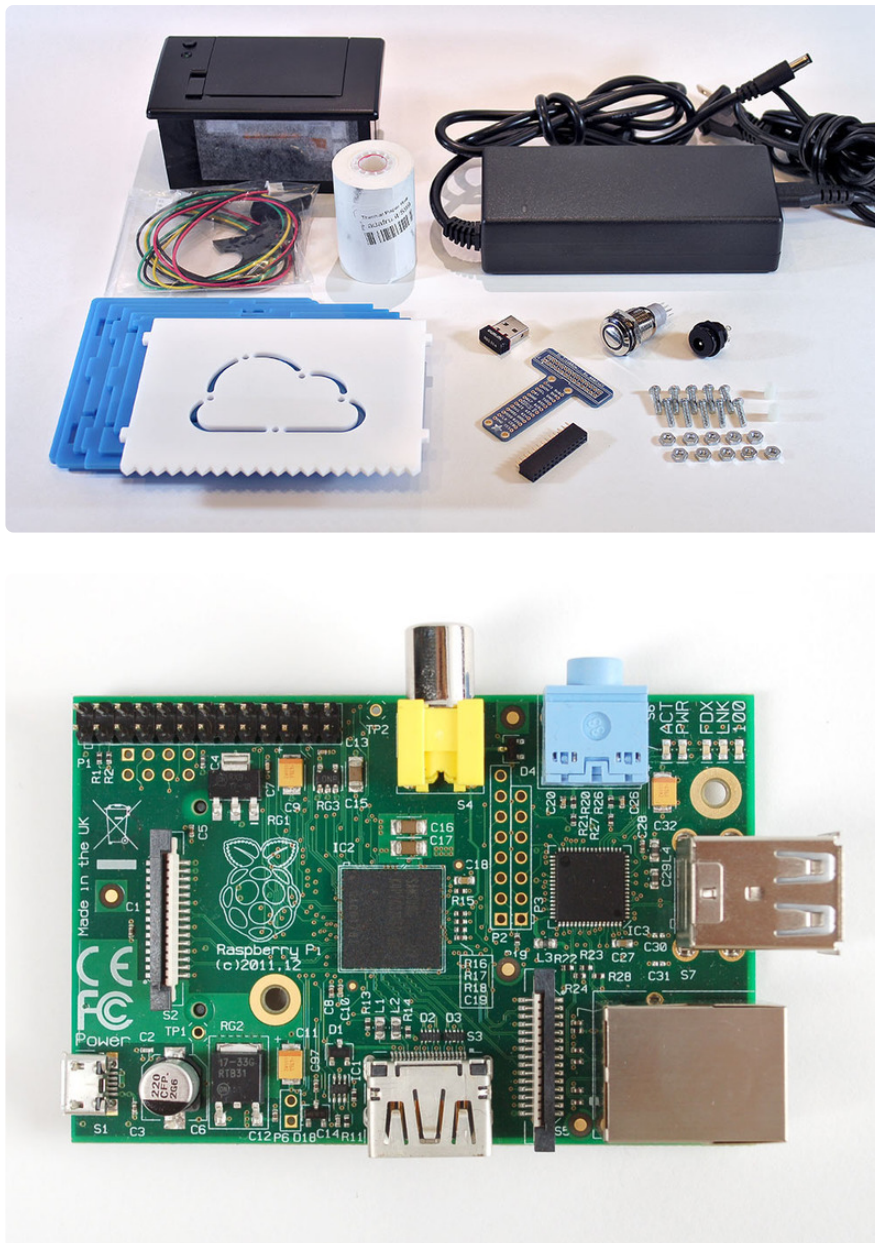
## Parts List (Pre 2017)

If you have an older version of the kit (purchased before 2017) these are the contents:

The (pre-2017) Internet of Things Printer Project Pack for Raspberry Pi includes the following items:

- [Raspberry Pi Model B computer \(http://adafru.it/998\)](http://adafru.it/998)
- [Mini Thermal Receipt Printer \(http://adafru.it/597\)](http://adafru.it/597)
- [50' roll of thermal paper \(http://adafru.it/599\)](http://adafru.it/599)
- [Metal pushbutton with LED ring \(http://adafru.it/481\)](http://adafru.it/481)
- [Panel-mount DC barrel jack \(http://adafru.it/610\)](http://adafru.it/610)
- [Pi T-Cobbler \(http://adafru.it/1105\)](http://adafru.it/1105) (board only)
- [Miniature USB WiFi module \(http://adafru.it/814\)](http://adafru.it/814)
- 5V 5A DC switching power supply
- 26-pin socket
- Seven (7) laser-cut acrylic pieces
- Ten (10) 1/2" #4-40 machine screws
- Ten (10) #4-40 steel nuts
- Two (2) 1/4" spacers





Not included with the kit, the following tools and items are also needed:

- [4GB or larger SD card \(http://adafru.it/102\)](http://adafru.it/102) (or microSD card with full-size adapter)
- SD (or [microSD \(http://adafru.it/939\)](http://adafru.it/939)) card reader
- USB keyboard (and mouse, if installing from NOOBS GUI), maybe a hub as well
- Monitor (HDMI or composite) and cable
- [USB cable: A to micro B \(http://adafru.it/592\)](http://adafru.it/592)
- Small screwdriver
- Soldering iron and solder
- Wire cutter and stripper
- A wireless (WiFi) internet access point
- Desktop or laptop computer with USB, internet connection and at least one gigabyte of free disk space for downloading and uncompressing software



- Optional: sticky tape, heat-shrink tubing

The SD card will remain installed in the device; the remaining parts from this list are needed only during setup.



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## Software Prep

We'll deal with **software** first, then get into soldering and case assembly later.

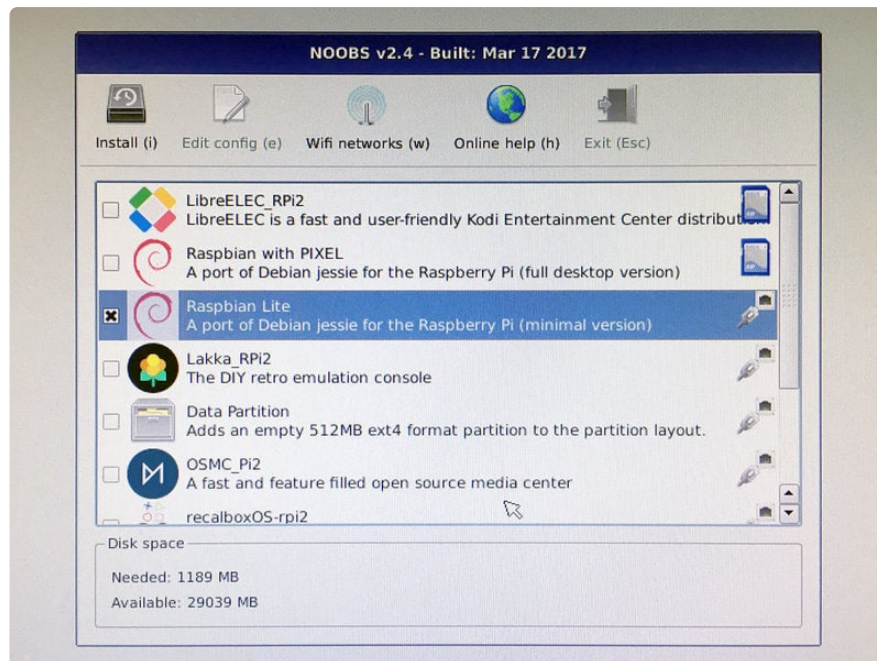
The software for this project is built upon the **Raspbian Lite** operating system, a pared-down version of Linux for the Raspberry Pi.

The current kit comes with a card loaded with **NOOBS**. This can be used to download and install Raspbian Lite, but we recommend you overwrite the card so you have the most minimal setup (less things can go wrong!)

## Installing From the NOOBS Card

NOOBS has a **graphical interface** and requires temporarily setting up the Pi like a desktop computer. You'll need a **monitor** connected, along with a **USB keyboard** and **mouse** (this may also require a **USB hub**). Insert the card in the Raspberry Pi, then connect a USB micro-B cable from the board's power connector to a USB power source — a phone charger, hub, or just a USB port on your “main” computer.

When booting the NOOBS card, you'll briefly see the “rainbow screen” — normally bad news, but **it's okay** in this case — the Pi will then reboot and launch the NOOBS installer menu:



First order of business is to connect NOOBS to a **wireless network** so software can be downloaded. Use the “**WiFi networks**” icon (top center) to set this up. It’s a fairly straightforward WiFi configurator...select a network from the available list and enter a network password if required.

NOOBS WiFi supports wireless-capable Raspberry Pi boards as well as the “official” Raspberry Pi USB WiFi adapter. Not all third-party adapters are supported. If this presents trouble, you might use the “Overwriting NOOBS” directions below instead.

Installation can not proceed until a WiFi internet connection is established.

With an internet connection now made, select “**Raspbian Lite**” from the list of available operating systems. **Do NOT** select “Raspbian with PIXEL” — this contains a whole lot of software we do not need or want!

Click the “Install” icon. This will download Raspbian Lite (about 300 megabytes), install it on the SD card and (after prompting) will reboot into the newly-installed operating system. You can then skip ahead to the “Setup” page.

More information on NOOBS is available [in this guide \(https://adafru.it/usd\)](https://adafru.it/usd) if needed.

# Overwriting NOOBS with Raspbian Lite

If you have some prior experience with Raspberry Pi and Linux, you might find this approach simpler...

Start by downloading the latest version of **Raspbian Lite** from the Raspberry Pi web site (<https://adafru.it/fQi>).

**Do NOT** use “Raspbian with Desktop PIXEL” — this contains a whole lot of software we do not need or want! Also, if you’ve previously downloaded Raspbian Lite for other projects, check if a **newer version** is available. This project relies on some recent features!

Here’s a tutorial explaining how to install the Raspbian software on the SD card (<https://adafru.it/aYV>) (replacing NOOBS), with links to nice GUI apps for Windows and Mac. The first couple of pages can be skipped, as we’re already downloading the right software for this project.

If you ever need to restore the NOOBS card to its original state, [this guide \(https://adafru.it/usd\)](https://adafru.it/usd) explains the whole process.

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## Raspberry Pi OS Setup

### OS Install and First-Time Configuration

At this point it is assumed you have a bootable SD card containing the Raspbian Lite software. If not, follow the directions on the “Preparation” page.

The case should NOT be assembled yet. Let’s get the system running before sealing it up.

1. Connect a **monitor** and a **USB keyboard** to the Raspberry Pi (a mouse is not required).
2. Insert the SD card containing the **Raspbian Lite** software.
3. Connect a micro-B USB cable to the power connector on the Raspberry Pi.
4. Plug the other end of the USB cable into a power source: a mobile phone charger, a powered USB hub, or simply a USB port on your computer.

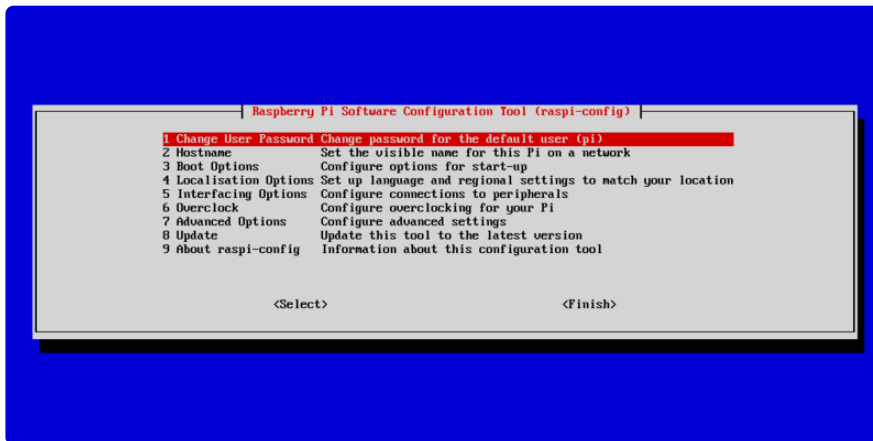
The Raspberry Pi should now boot, and you'll see the monitor fill with lots of "Unix stuff." On first boot, the system may automatically reboot once as part of the setup process. This is normal.

Linux can be daunting to the uninitiated. Don't worry about messing something up...if all else fails, you can re-format the SD card and begin again.

Within a minute or so you should get a login prompt. Log in as user "**pi**" and password "**raspberrypi**". Then enter the following command for essential system setup:

```
sudo raspi-config
```

Use the up/down arrow keys, tab and return/enter to navigate the config menu:



The following selections are **required**:

- Under "Interfacing Options," select "Serial." Turn **OFF** the login shell over serial, and **ENABLE** the hardware serial port. **NO** and **YES**, respectively. This is vital!
- Under "Interfacing Options," enable **SSH**. This permits network access to the Raspberry Pi without a monitor or keyboard attached later.
- Under "Localisation Options," select "Change Timezone" and set this up for your location (a correct time zone is required for the time display and other examples to work).

The following are **optional but recommended**:

- "Change User Password," because everybody knows the default ("raspberrypi").
- "Hostname" to distinguish this system from other Raspberry Pis on the network (default is "raspberrypi," consider changing to "iotp" or "piprinter" or any descriptive name).

- Under “**Localisation Options**,” configure the other options for **language**, **WiFi channels** and **keyboard**. If your keyboard is generating unexpected characters, this is why!
- Under “**Advanced Options**,” you can optionally **disable overscan compensation** if using an HDMI monitor. Though our ultimate goal is to use the Raspberry Pi “headless,” without a monitor, the extra space is welcome during the configuration steps.

**Do NOT** touch “Overclock” or other esoteric settings. Overclocking can wreak havoc with the serial port we’ll be relying on! **Do not overclock.**

Tab to “Finish” and press enter, but **DO NOT REBOOT YET**. We still need to set up the wireless networking. Select “No” when prompted to reboot. Raspi-config will exit to the command line.

Some configuration files will now be edited. Our examples show the “nano” text editor being used, as it’s easiest for the uninitiated. Power users can substitute “vi” or their editor of choice.

## Configure Wireless Networking

If you have a WiFi network that broadcasts its SSID (the wireless network name), this is fairly straightforward:

```
sudo nano /etc/wpa_supplicant/wpa_supplicant.conf
```

Delete everything in the file, then enter the below text in instead. Check your spelling, everything’s got to be spot-on! Then edit the SSID and password lines to reflect your actual network name and password (keeping the double quotes on both):

```
country=US
ctrl_interface=DIR=/var/run/wpa_supplicant GROUP=netdev
update_config=1

network={
    ssid="SSID"
    psk="YOUR_PASSWORD"
    scan_ssid=1
}
```

[A more in-depth networking tutorial is available here \(https://adafru.it/aWZ\).](https://adafru.it/aWZ)

Skip ahead to the “Reboot” section below. This next section pertains only to hidden wireless networks.

# Hidden Networks

Hidden WiFi networks are an ongoing point of contention...the following directions may or may not work for your particular network. If this doesn't seem to work, consider changing your WiFi config to broadcast the SSID; it's been shown that hidden networks aren't actually any more secure than visible ones!

The network configuration in this case is a fair bit more complicated. And the slightest typo here, even one character, can prevent the system from joining the network! Again, we **strongly recommend using a "broadcast" network**, it's far easier and less error-prone. But if you must...

```
sudo nano /etc/wpa_supplicant/wpa_supplicant.conf
```

Delete everything in the file, then enter the below text in instead. Check your spelling, everything's got to be spot-on! Indent the 'network' section using tabs, not spaces. Then edit the ssid and psk (password) lines to reflect your actual network name and password (keeping the double quotes on both):

```
ctrl_interface=/var/run/wpa_supplicant
update_config=1
ap_scan=2
eapol_version=1
network={
    ssid="my-network-ssid"
    scan_ssid=1
    mode=0
    proto=WPA2
    auth_alg=OPEN
    pairwise=CCMP
    group=CCMP
    key_mgmt=WPA-PSK
    psk="my-network-password"
}
```

## Reboot

Finally, shut down the system:

```
sudo shutdown -h now
```

Wait for the system to report that it's **halted** before disconnecting power. It should take about 30 seconds.

Following shutdown, remove the keyboard (if using a Model A board), insert the WiFi adapter and re-connect power (keep the monitor attached for now). With a Model B

board, you can keep both the keyboard and WiFi adapter attached until you know the networking is properly configured.

What's nice is Raspbian now comes with Bonjour so you do not need to memorize IP addresses.

If you have Mac, you don't have to do anything

If you have Windows, [go here and install the Bonjour support \(via Apple print support\)](https://adafru.it/q1e) (<https://adafru.it/q1e>)

Your Pi's name will be **raspberrypi.local** unless you changed the hostname in **raspi-config** in whichcase it will be **hostname.local**

If the wireless connection doesn't work, unplug the WiFi adapter and connect the keyboard and double-check the network setup steps above. It might simply be a typo. Correct any mistakes and reboot.

Once WiFi is working, the keyboard and monitor are no longer required. All further configuration can be done remotely via SSH, if you've enabled it in raspi-config.

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## Raspberry Pi Software Setup

Wireless networking **MUST** be functioning before continuing. If your Pi is not on the network yet, work through the prior page to diagnose the issue.

Further configuration of the Raspberry Pi will take place over the network using **SSH**, not the keyboard and mouse. You also don't have access to the serial console so you can only use ssh or logging in over HDMI + Keyboard.

[As you can probably figure by now, we have an in-depth SSH tutorial \(https://adafru.it/aWc\)](https://adafru.it/aWc). In summary:

- The **SSH server** should already be **enabled** on the Raspberry Pi — this was done during the initial raspi-config setup.
- On Mac or Linux systems, you can use a Terminal or xterm window.
- For Windows systems, you can [download PuTTY \(https://adafru.it/aYY\)](https://adafru.it/aYY).

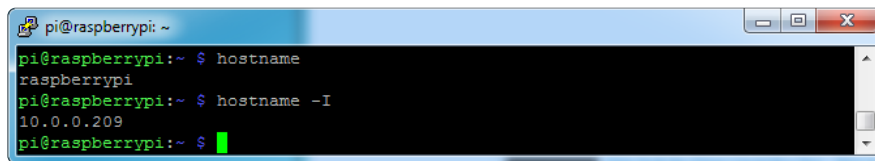
The terminal command to access the system would be either:

```
ssh pi@raspberrypi.local
```



(If you changed the hostname in raspi-config, use that instead, e.g. **iotp.local**)

Or — if your computer can't resolve the ".local" address — try the numeric IP address that you can get from your pi by typing in **hostname -I**



```
pi@raspberrypi: ~  
pi@raspberrypi:~$ hostname  
raspberrypi  
pi@raspberrypi:~$ hostname -I  
10.0.0.209  
pi@raspberrypi:~$
```

```
ssh pi@10.0.1.10
```

(Substitute the numeric IP address actually reported by the system during boot.)

You'll be prompted for a password — either use the password that you set up from raspi-config, or "raspberry" if you left the default. Additionally, the first time connecting you may be prompted regarding a host key for security...enter Y (or click Yes) when prompted.

## Update Packages, Install Libraries and Printer Essentials

Once logged in, type the following at the command prompt (if logged in through **ssh**, you can **copy-and-paste** from this browser window to the terminal):

```
sudo apt-get update  
sudo apt-get install git cups wiringpi build-essential libcups2-dev libcupsimage2-  
dev python-serial python-pil python-unidecode
```

The "update" step refreshes the list of available software packages and takes a couple of minutes.

The "install" step downloads and installs a number of packages...this may take 20 minutes or so.

## Install Printer Driver

The printer does not need to be connected yet. We can prepare the system the same regardless.

```
cd ~  
git clone https://github.com/adafruit/zj-58  
cd zj-58
```

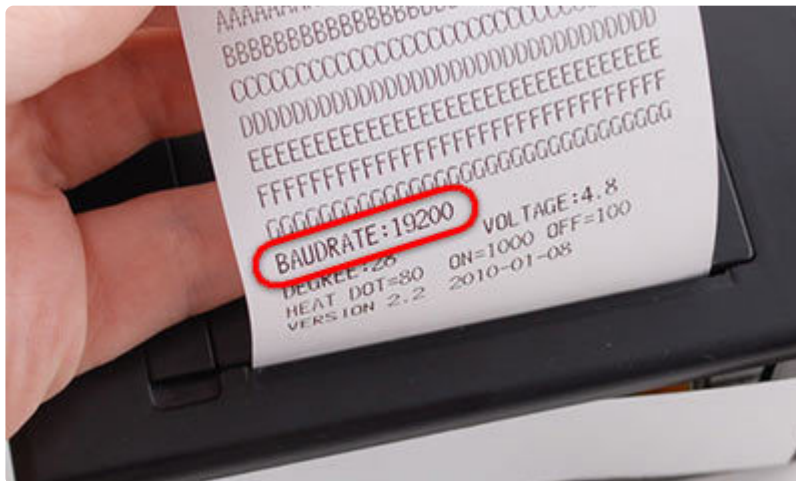
```
make
sudo ./install
```

```
pi@raspberrypi: ~/zj-58
pi@raspberrypi:~ $ cd ~
pi@raspberrypi:~ $ git clone https://github.com/adafruit/zj-58
Cloning into 'zj-58'...
remote: Counting objects: 42, done.
remote: Total 42 (delta 0), reused 0 (delta 0), pack-reused 42
Unpacking objects: 100% (42/42), done.
pi@raspberrypi:~ $ cd zj-58
pi@raspberrypi:~/zj-58 $ make
gcc -Wl,-rpath,/usr/lib -Wall -fPIC -O3 -c rastertoZj.c
rastertoZj.c:87:16: warning: 'rasterModeStartCommand' is static but used in inline function 'rasterHeader' which is not static
outputCommand(rasterModeStartCommand);
               ^~~~~~
gcc -o rastertoZj rastertoZj.o -lcupsimage -lcups
pi@raspberrypi:~/zj-58 $ sudo ./install
[ ok ] Stopping cups (via systemctl): cups.service.
/home/pi/zj-58
[ ok ] Starting cups (via systemctl): cups.service.
pi@raspberrypi:~/zj-58 $
```

Your thermal printer may have arrived with a **test page** in the box or the paper bay. If not, or if you threw that away, you can generate a new one by installing a roll of paper and holding the feed button while connecting power.

Look for the **baud rate** that's printed near the bottom of the page. This is typically either **9600** or **19200** baud. This is important...you'll need to know the correct value for your printer.

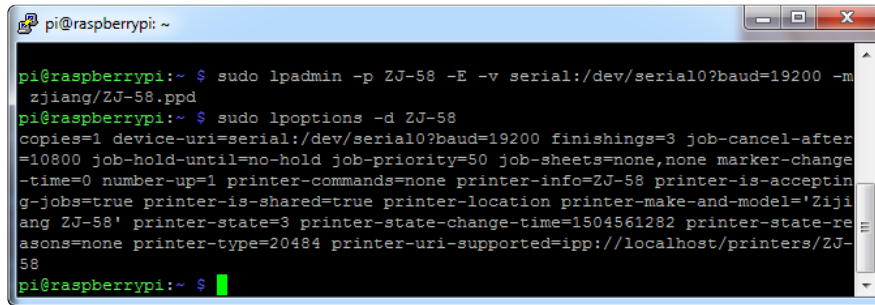
You can recreate the test page by holding down the feed button and then powering the printer.



To set up this printer as the system default, we'll be typing two lines similar to the following (but not necessarily identical...read on)...

```
sudo lpadmin -p ZJ-58 -E -v serial:/dev/serial0?baud=19200 -m zjiang/ZJ-58.ppd
sudo lpoptions -d ZJ-58
```

On the first line, change the “**baud**” value to **9600** or **19200** as required for your printer. The rest of the line should be typed exactly as it appears above. Likewise for the second line, which needs no changes.



```
pi@raspberrypi:~ $ sudo lpadmin -p ZJ-58 -E -v serial:/dev/serial0?baud=19200 -m
zjiang/ZJ-58.ppd
pi@raspberrypi:~ $ sudo lpoptions -d ZJ-58
copies=1 device-uri=serial:/dev/serial0?baud=19200 finishings=3 job-cancel-after
=10800 job-hold-until=no-hold job-priority=50 job-sheets=none,none marker-change
-time=0 number-up=1 printer-commands=none printer-info=ZJ-58 printer-is-acceptin
g-jobs=true printer-is-shared=true printer-location printer-make-and-model='Zi Ji
ang ZJ-58' printer-state=3 printer-state-change-time=1504561282 printer-state-re
asons=none printer-type=20484 printer-uri-supported=ipp://localhost/printers/ZJ-
58
pi@raspberrypi:~ $
```

## Finish Up

Shut down the system. We'll work on the case and wiring next, then return to the final software configuration later.

```
sudo shutdown -h now
```

After about 30 seconds, you can disconnect the USB power cable.

Remove the SD card and WiFi adapter, and get your soldering iron ready...

---

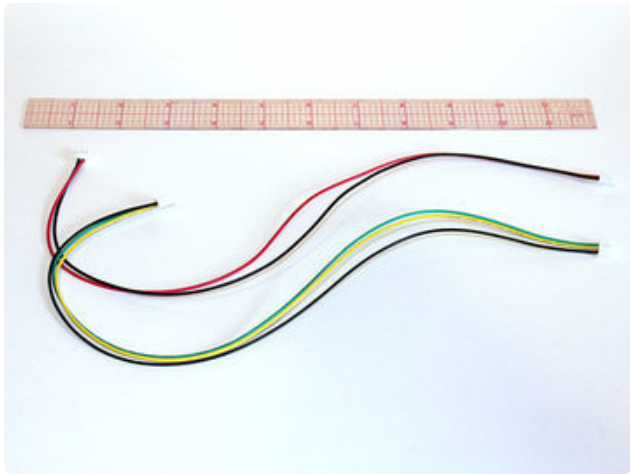
## Soldering

These steps cover the current (2017-and-later) kit. For the older kit, skip to the next page.

Some soldering steps take place close to pieces of the case. Be very careful where you set your soldering iron so as not to damage the plastic parts! Also watch out for flux spatter.

During the soldering and assembly process, certain parts will become “tethered” together by wires...always pick up and move these parts together, don't let pieces hang by the wires...this could damage parts or solder joints.

# Prepare Wires

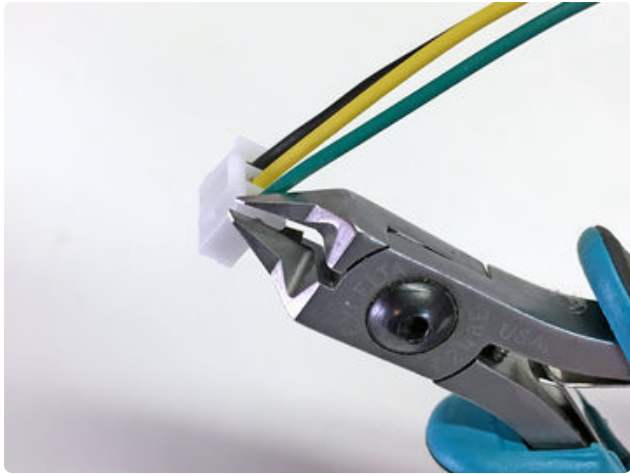


In the plastic baggie accompanying the thermal printer should be two cables, a bit over a foot long. The **power cable** has **two** conductors: red and black. The **data cable** has **three** conductors: green, yellow and black.



**Cut the red/black power cable in half.** This cable has a different plug at each end. We want to **keep the wider of the two plugs** for the printer; the other can be discarded or tossed in your spare bits drawer.

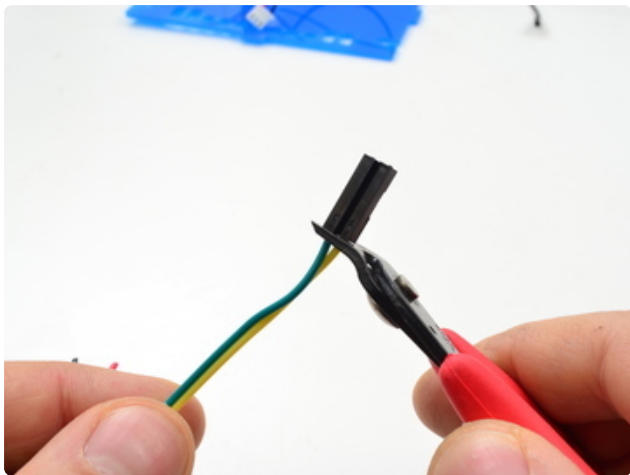
The data cable (green/yellow/black) is **NOT** cut, only the power cable!



Use wire cutters to clip the side “wings” off the plug at one end of the data cable.



**Do not** cut any of these wires! Just trim the plastic.



Next, grab the female/female jumper wires and cut off the connector at **one end** of each of the following colors:

- 2 Black
- 1 Red
- 1 Yellow
- 1 Green

---

But my kit didn't come with any female/female jumper wires!

You might have the older (pre-2017) version of this kit. Skip to the next page for wiring directions.

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After cutting, you should have:

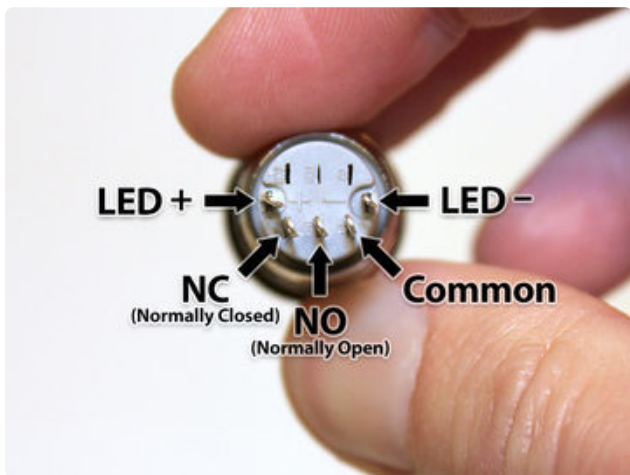
A **three-conductor** (green/yellow/black) data cable with plugs at **both ends**, about 14 inches long.

A **two-conductor** (red/black) power cable with a **wide plug** at **one end**, about 7" long.

**Five jumper wires** about 6" long, each with a **female connector** at **one end**.

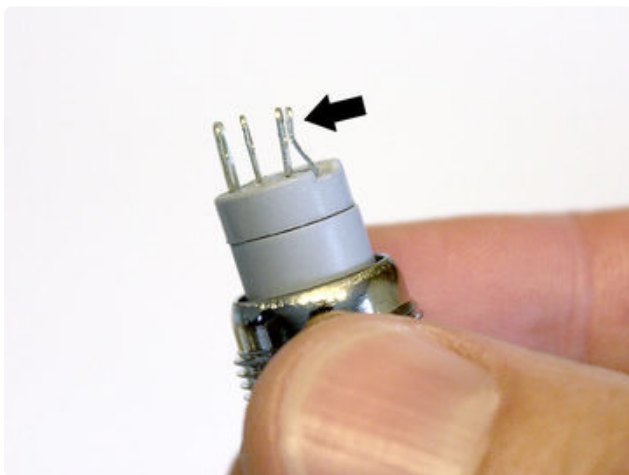
## Prepare Button

Don't be confused by the colors here. This sequence is three of the **jumper wires**, not the serial data cable!



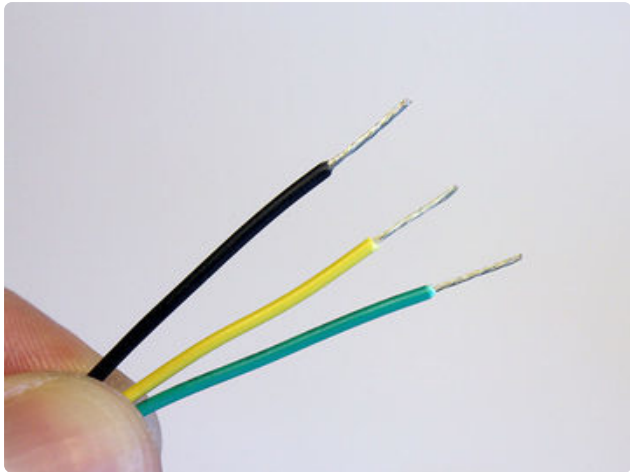
Looking at the back of the button, with the pins arranged in a "smile," the functions from left to right are:

LED +  
 NC (Normally Closed)  
 NO (Normally Open)  
 COMMON  
 LED -



Using finger pressure or small pliers (gently!), smoosh the last two pins (**COMMON** and **LED -**) close together. We need to loop a single wire through both of them...





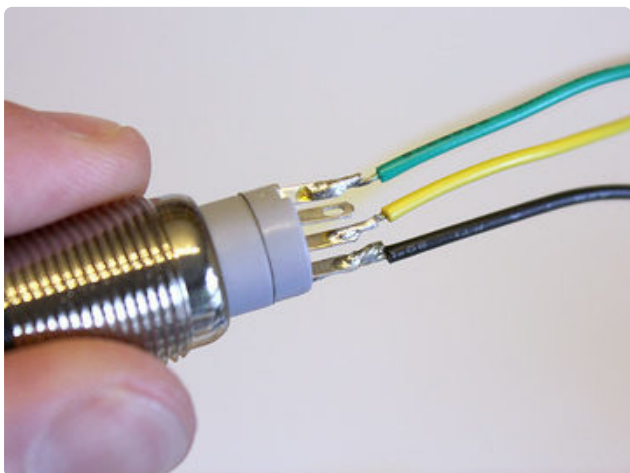
Strip about 3/8" of insulation from the end of three of the jumper wires: **BLACK**, **YELLOW** and **GREEN**. Twist the ends a bit to keep the strands from fraying.

**Do not** do this with the serial data cable! Use the one-sided **jumper wires**.



Loop the **BLACK** wire through the **LED –** and **COMMON** pins, bend it back on itself and solder.

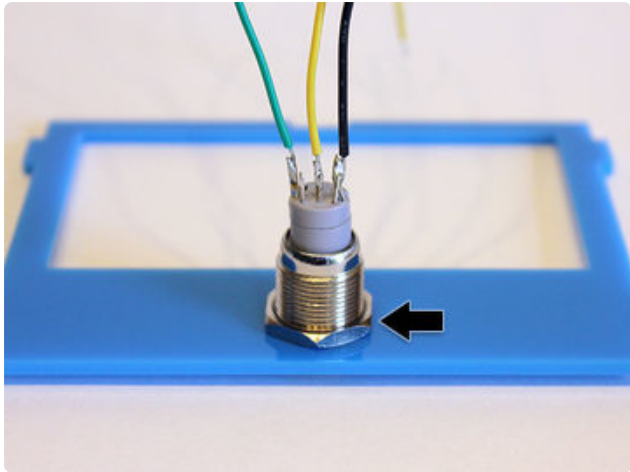
This is a tight squeeze for the wire, like threading a needle. It may help to turn the wire a bit while passing it through, to keep the strands from fraying. It may take a few tries...you can remove the wire, re-twist it, and try again.



Repeat with the **GREEN** wire on the **LED +** pin and the **YELLOW** wire on the **NO** (Normally Open) pin.

The **NC** (Normally Closed) pin is **NOT CONNECTED**.

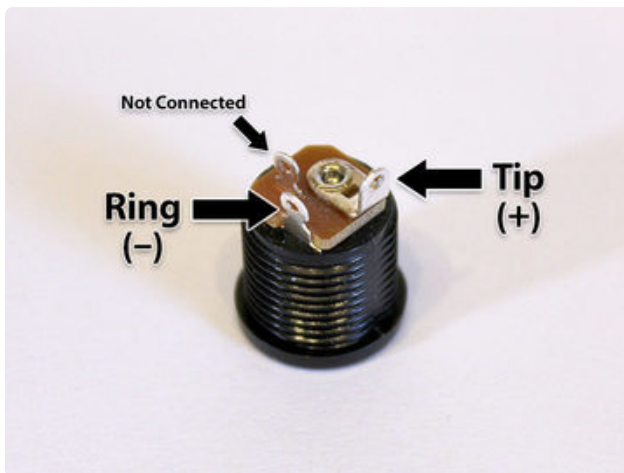




Fish the three wires through the button hole on the top case piece, press the button into place and secure with the included nut.

There is no front or back side for the top piece...you can insert the button either way.

## Prepare DC Jack

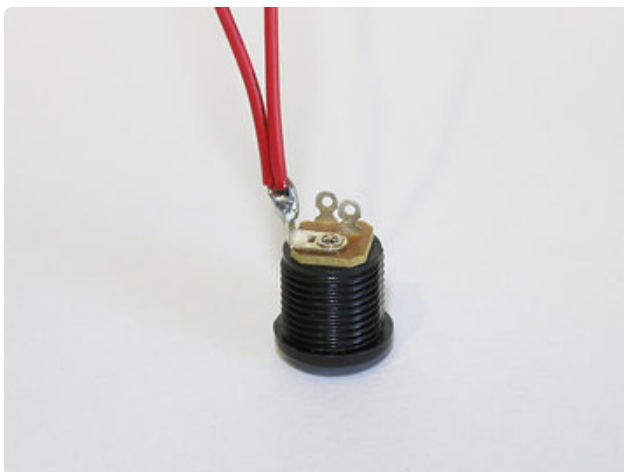


There are three “legs” on the DC jack, but we’ll just be using two of them.

The large center leg corresponds to the power supply tip, which will be +5V.

The “outer” of the two small legs is the power supply ring (ground).

The “inner” small leg is not connected.



Strip about 1/4" insulation from the red and black wires on the power cable and the one-sided jumper wires.

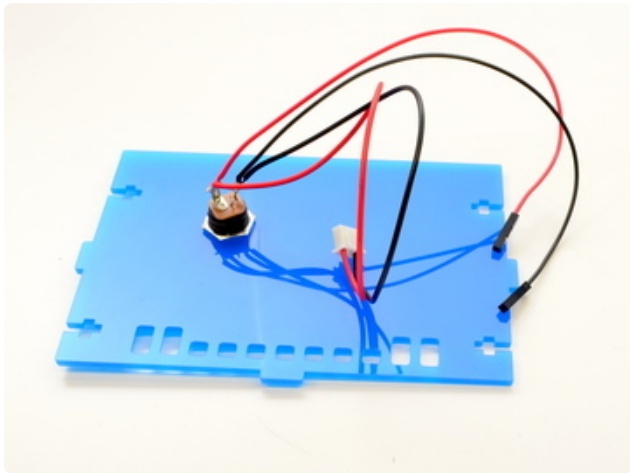
Twist the wires a bit to prevent the strands from fraying.

Twist the two red wires together, feed through the large center leg (+) and solder in place.



Repeat with the two black wires through the “outer” small leg (-).

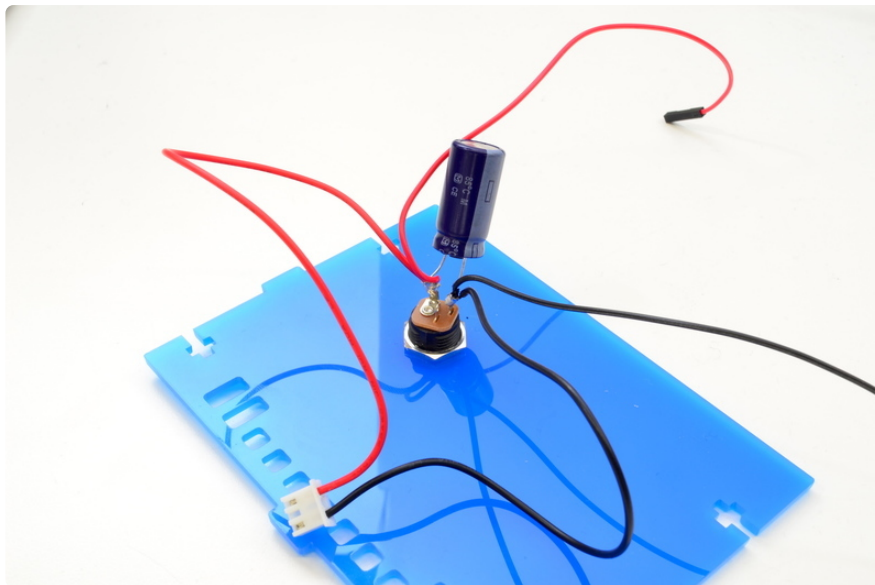
Remember, the “inner” small leg is not connected.



Fish the connector and wires through the DC hole on the back piece of the case (this the part with the etched Adafruit logo) and press the jack into place.

Secure the DC jack from the other side with the included nut. You’ll need to fish the wires through this to get it into place.

Once the jack is in place, solder the 4700uF capacitor to the + and - terminals. This will help keep the voltage stable when the thermal printer is operating.



MAKE SURE THE NEGATIVE (shorter) LEG OF THE CAPACITOR IS CONNECTED TO BLACK/GND AND THE POSITIVE LED IS CONNECTED TO RED/5VDC.

That's it for soldering! You can unplug your iron now.

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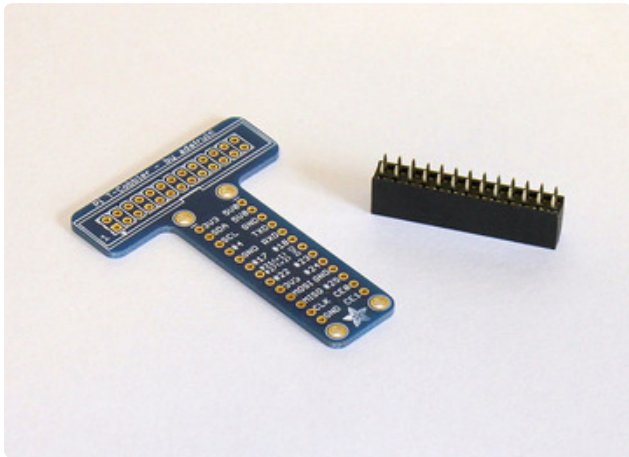
## Soldering (Pre 2017)

These steps cover the older (pre-2017) kit.

Some soldering steps take place close to pieces of the case. Be very careful where you set your soldering iron so as not to damage the plastic parts! Also watch out for flux spatter.

During the soldering and assembly process, certain parts will become “tethered” together by wires...always pick up and move these parts together, don't let pieces hang by the wires...this could damage parts or solder joints.

# Prepare the T-Cobbler



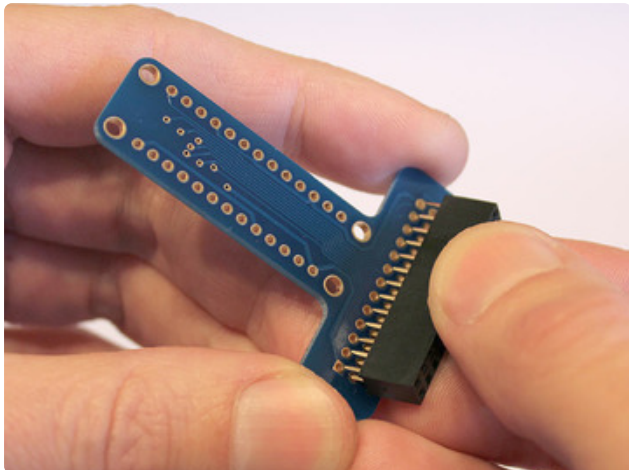
First we'll be joining the T-Cobbler board and 26-pin socket.

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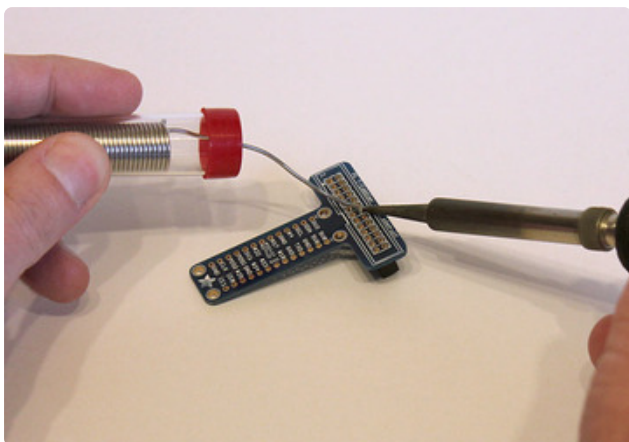
## But my kit didn't come with a T-Cobbler!

You probably have the newer version of this kit. It's explained on the prior page.

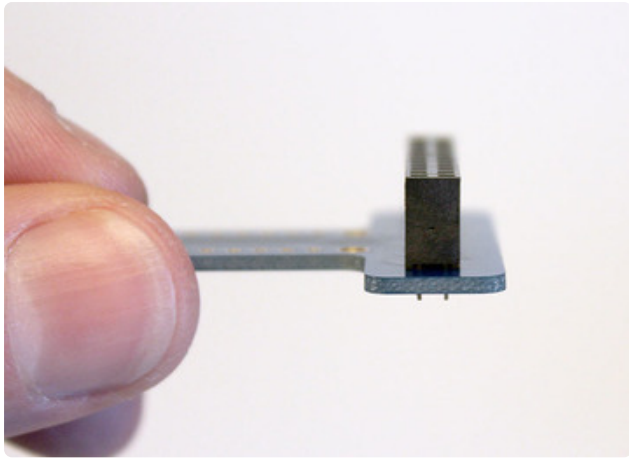
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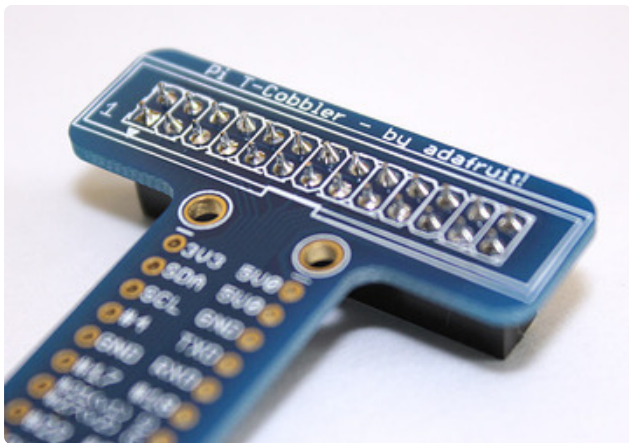
Normally the Cobbler would have a header soldered to the top, but we're doing something different with this kit: the socket sits on the underside of the board.



Tack the header in place by soldering just one pin (any will do) on the top side of the board. Notice we're soldering on the label side for this step.

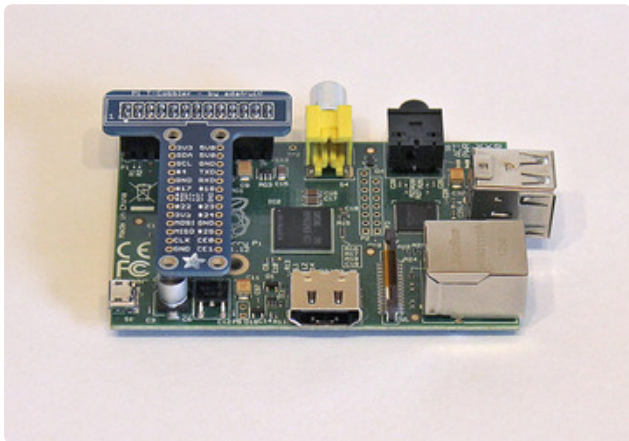


Check that the header is straight and square. If not, heat the one soldered pin and realign the header.



Once the header is straight, the rest of the pins can be soldered.

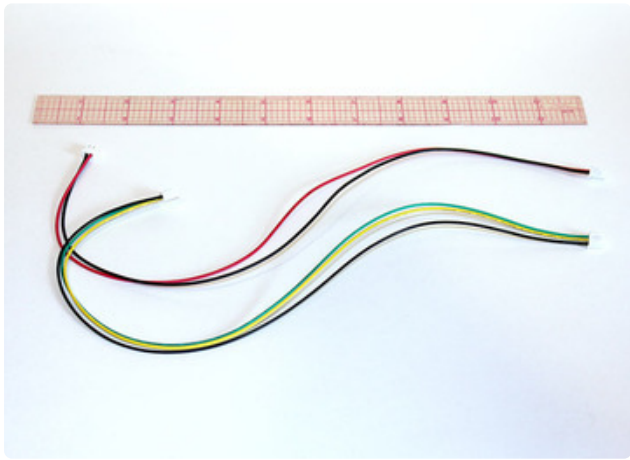
It's normal for a bit of solder to drain or "wick" down the hole being soldered...in fact, this is good and proper soldering technique. But only a little. If you keep feeding solder, the socket holes on the other side will fill in with solder and won't plug into the Raspberry Pi!



After soldering (and allowing some time to cool), you can test fit the Cobbler on the Raspberry Pi. Gently pry it off with your fingers afterward...more soldering lies ahead...



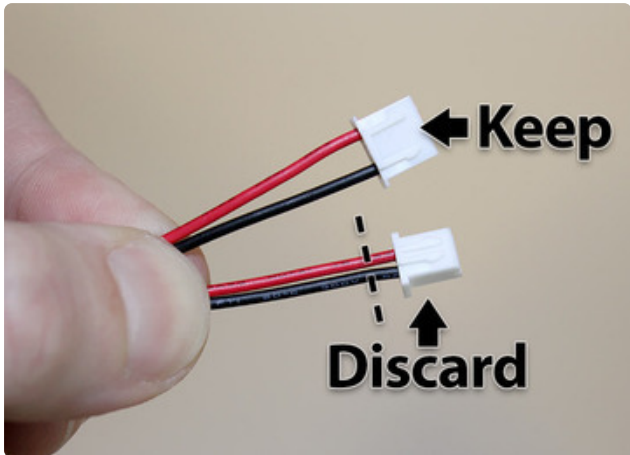
# Prepare Wires



In the plastic baggie accompanying the thermal printer should be two cables. The power cable has two conductors: red and black. The data cable has three conductors: green, yellow and black.

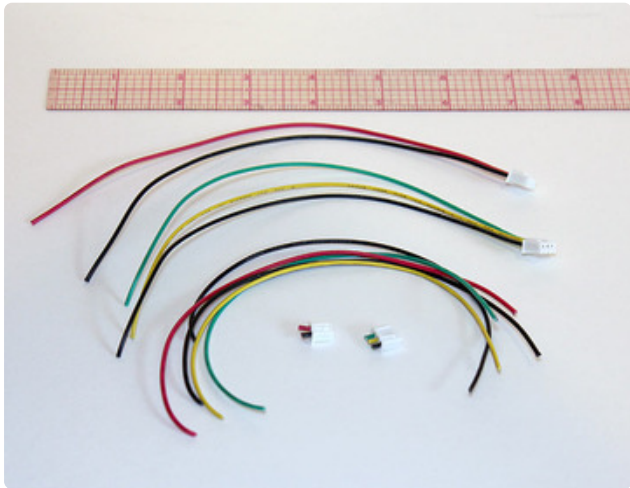
These cables are a bit over a foot long. We don't need that much length inside the case, so we'll be cutting them in half. **Do not** throw away the other half! We'll be repurposing the extra wire in a subsequent step.

The power cable has a different connector at each end. We want to keep the wider of the two connectors for the printer. The small connector at the other end can be clipped off.



The data cable has wide connectors at both ends. One should be left connected, the other can be clipped off and discarded.

If you inadvertently cut the wrong connector off the power cable, you may be able to salvage it using a jeweler's screwdriver to push the pin sockets out (there's a small tab on the side that keeps them in place) and replace the connector at the other end.



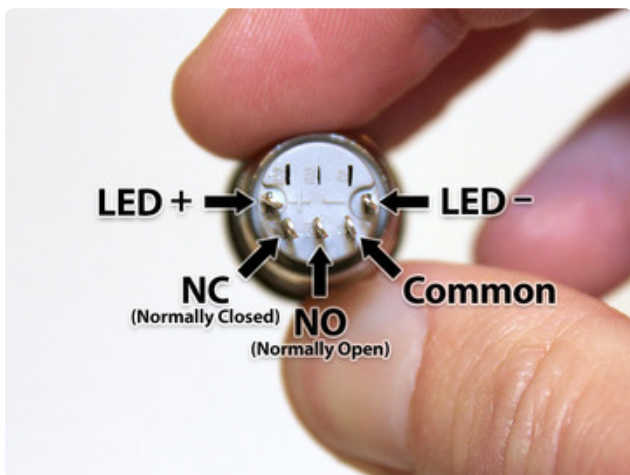
After cutting, you should have two cables, each about 7 inches long, both with a “wide” connector: one for power (red and black) and one for data (green, yellow and black).

You should also have five loose wires (two black, one red, yellow and green). Keep these for later steps.

The two connectors (one small, one wide) can be discarded.

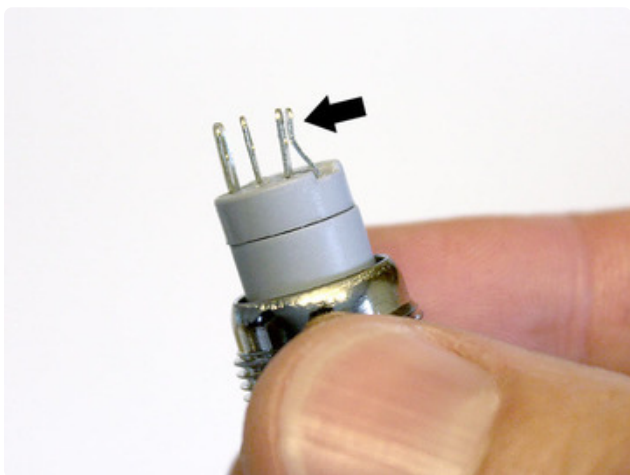
## Prepare Button

This is done using three of the spare pieces of wire, not the serial data cable!



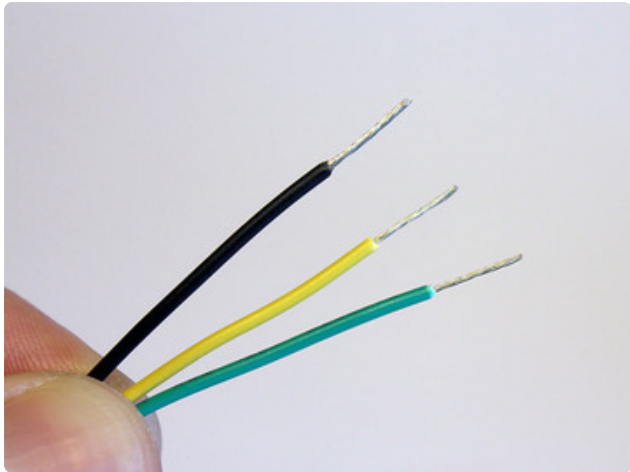
Looking at the back of the button, with the pins arranged in a “smile,” the functions from left to right are:

**LED +**  
**NC** (Normally Closed)  
**NO** (Normally Open)  
**COMMON**  
**LED -**



Using finger pressure or small pliers (gently!), smoosh the last two pins (**COMMON** and **LED -**) close together. We need to loop a single wire through both of them...





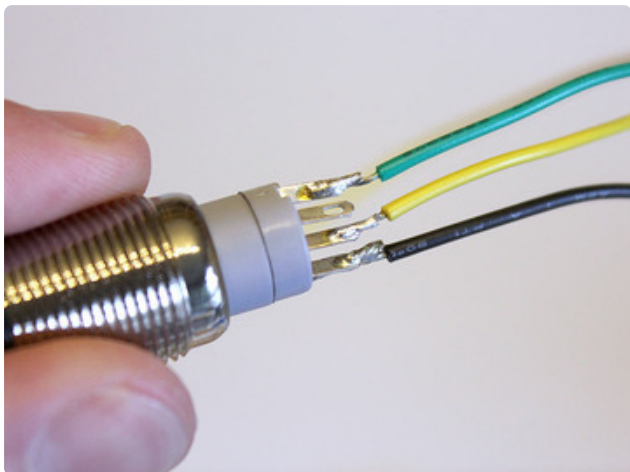
Strip about 3/8" of insulation from the end of three of the spare wires: **BLACK**, **YELLOW** and **GREEN**. Twist the ends a bit to keep the strands from fraying.

Do not do this with the serial data cable! Use the spare wire pieces.



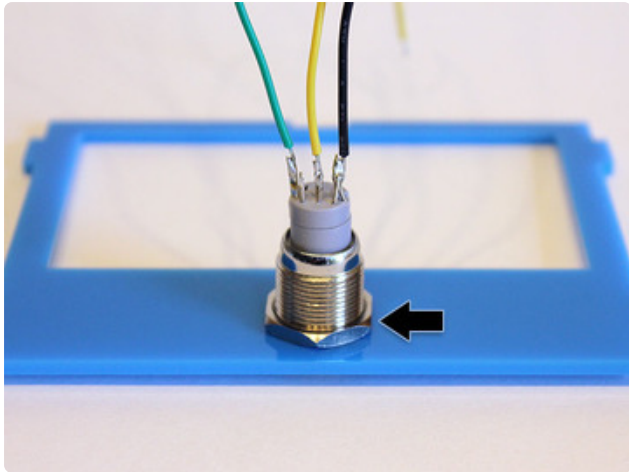
Loop the **BLACK** wire through the **LED -** and **COMMON** pins, bend it back on itself and solder.

This is a tight squeeze for the wire, like threading a needle. It may help to turn the wire a bit while passing it through, to keep the strands from fraying. It may take a few tries...you can remove the wire, re-twist it, and try again.



Repeat with the **GREEN** wire on the **LED +** pin and the **YELLOW** wire on the **NO** (Normally Open) pin.

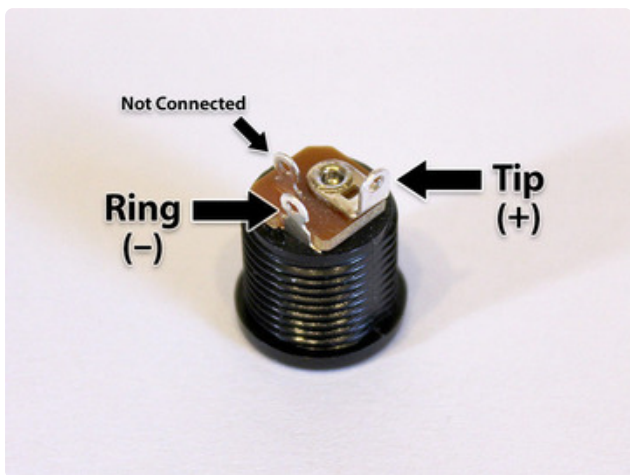
The **NC** (Normally Closed) pin is **NOT CONNECTED**.



Fish the three wires through the button hole on the top case piece, press the button into place and secure with the included nut.

There is no front or back side for the top piece...you can insert the button either way.

## Prepare DC Jack

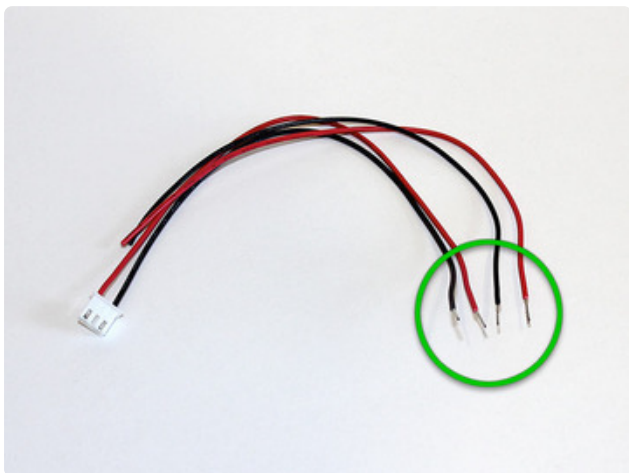


There are three “legs” on the DC jack, but we’ll just be using two of them.

The large center leg corresponds to the power supply tip, which will be +5V.

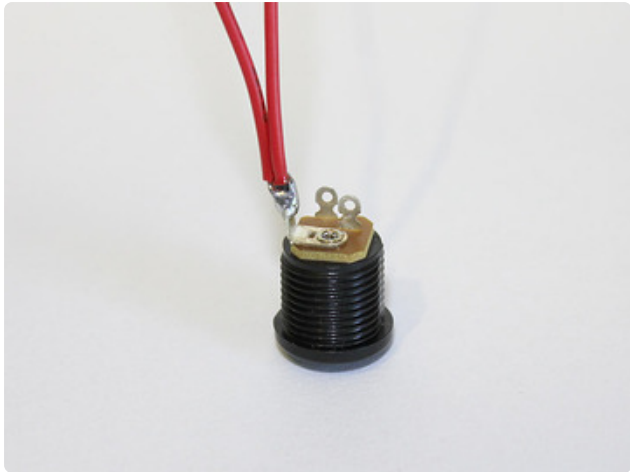
The “outer” of the two small legs is the power supply ring (ground).

The “inner” small leg is not connected.



Strip about 1/4" insulation from the red and black wires on the power cable and the spare wires.

Twist the wires a bit to prevent the strands from fraying.

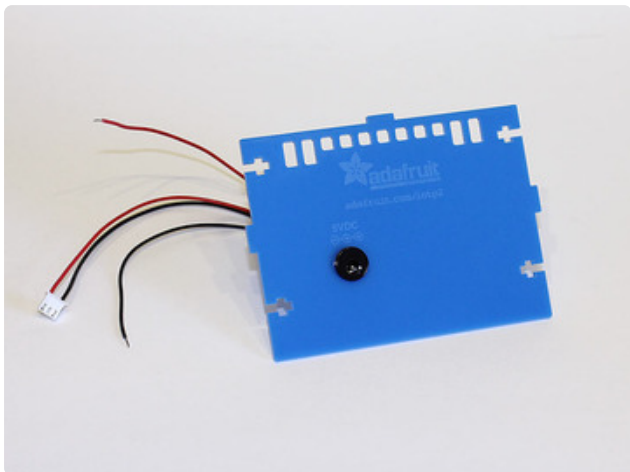


Twist the two red wires together, feed through the large center leg (+) and solder in place.

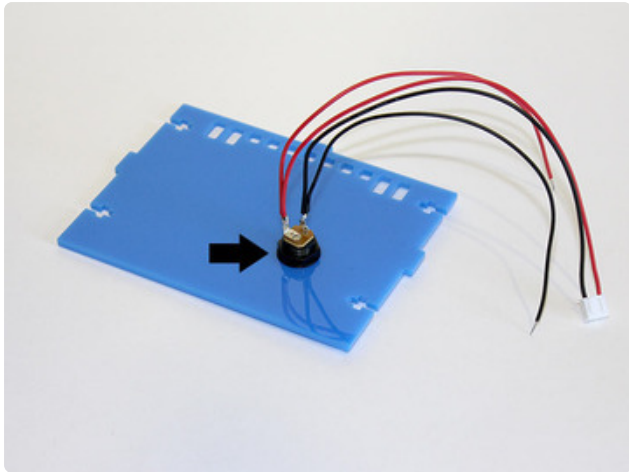


Repeat with the two black wires through the “outer” small leg (-).

Remember, the “inner” small leg is not connected.



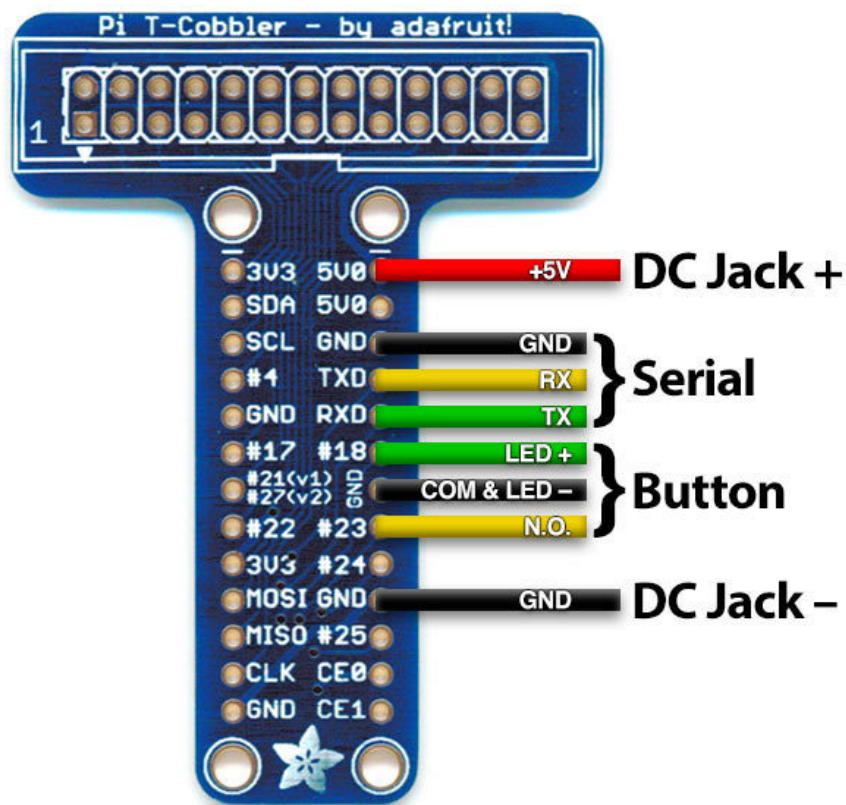
Fish the connector and wires through the DC hole on the back piece of the case (this the part with the etched Adafruit logo) and press the jack into place.



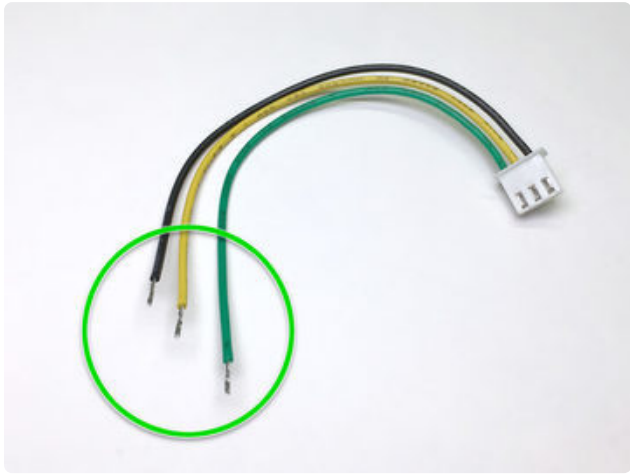
Secure the DC jack from the other side with the included nut. You'll need to fish the wires through this to get it into place.

## Wiring Diagram

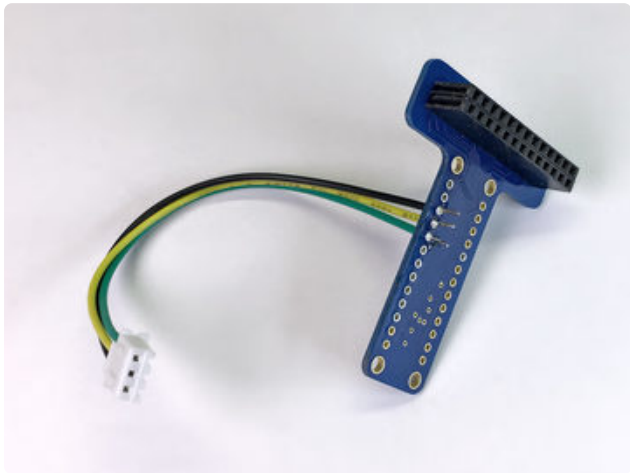
In the next few steps, we'll be connecting components to the Cobbler according to the following diagram:



# Solder the Serial Data Cable to the T-Cobbler



Strip about 1/4" insulation from the three wires of the serial data cable.

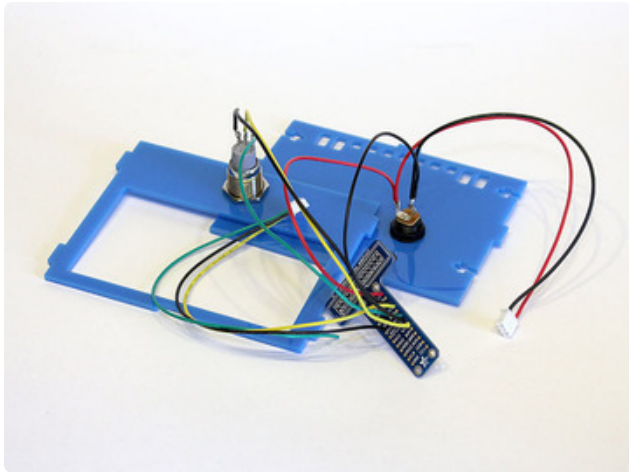


Solder the **GREEN** wire to the **RXD** pin on the Cobbler  
Solder the **YELLOW** wire to the **TXD** pin on the Cobbler  
The **BLACK** wire can go to any **GND** pin, but the next in line on the Cobbler is especially tidy.  
The wires are inserted from the top side of the board and soldered on the underside.

## Solder Remaining Wires to the Cobbler

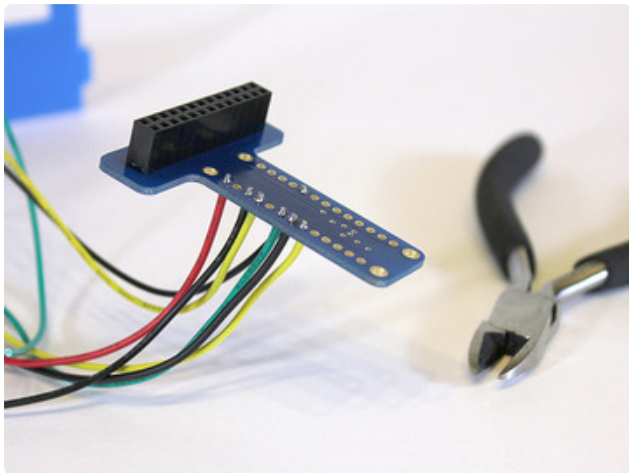
Components that are installed in case pieces are now soldered to the Cobbler. Once these are tethered together like this, they can't be separated. Always pick up and move these parts together as a set. Don't let pieces hang by the wires.





The button and power wires are now soldered to the Cobbler using the wiring diagram.

**RED** from DC jack to **5V0** on Cobbler  
**BLACK** from DC jack to **GND** on Cobbler  
**GREEN** from button to **#18** on Cobbler  
**BLACK** from button to **GND** on Cobbler  
**YELLOW** from button to **#23** on Cobbler



Once all the wires have been soldered, you can trim any excess on the underside so that nothing accidentally touches the Pi board.

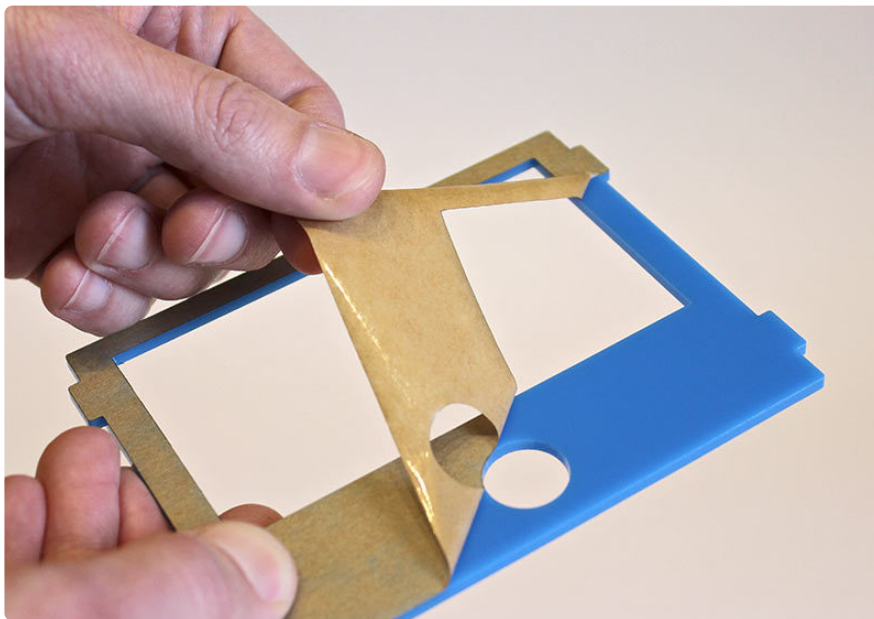
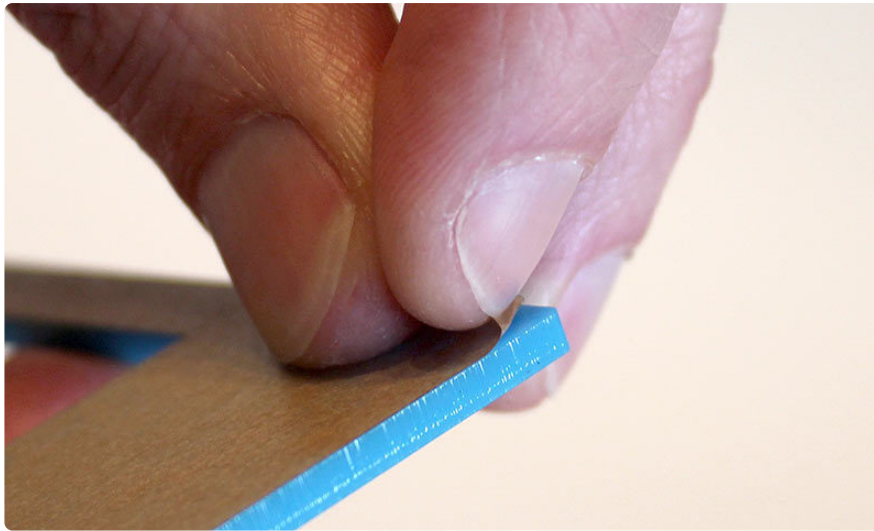
That's it for soldering! You can unplug your iron now.

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## Case Prep

### Peel and Clean Case Parts

The enclosure is comprised of seven (7) laser-cut acrylic pieces. **Peel** the paper backing from the acrylic case pieces. Some people use a razor blade as a scraper to get this started, but a fingernail at a corner is usually sufficient and won't gouge the plastic.



After peeling, the parts may have a little bit of paper soot on them from laser cutting. Wiping off may suffice, or they can be **washed** with soap and water...but be absolutely certain that everything is **completely dry** before assembling components in the case!

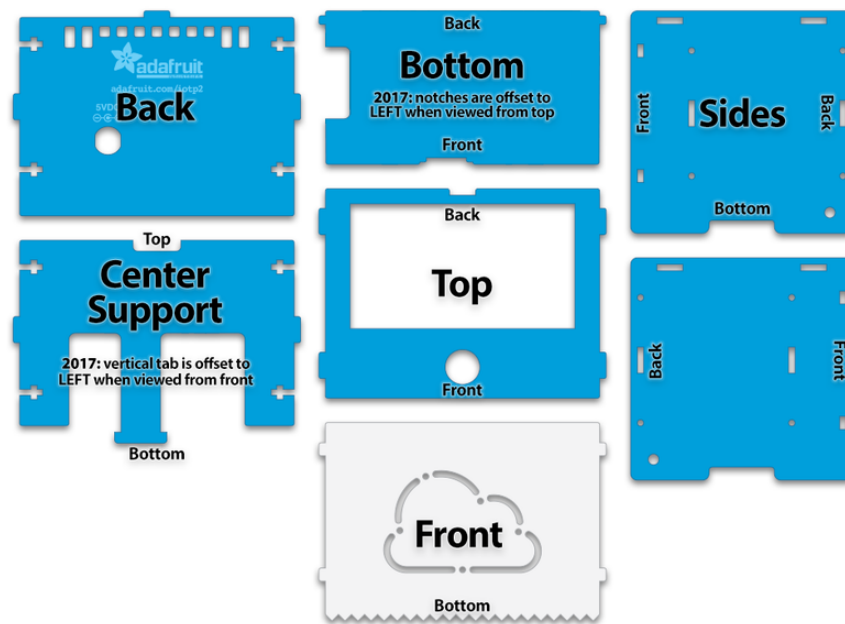
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## Case Assembly: 1 of 2

These steps cover the current (2017-and-later) kit. For the older kit, skip to the next page.

Some case pieces are reversible and can be flipped over and installed either way, while others have a specific orientation. You've already been acquainted with a couple of these pieces during the soldering stage. Let's assign names to the rest of these parts so we can refer to them in these directions:





If you need to replace a broken piece or want to laser-cut your own case in a different color or material, this ZIP file contains all the parts in Adobe Illustrator, PDF and SVG formats:

**IoT\_Printer\_Case\_Files.zip**

<https://adafru.it/19Bo>

## Install Raspberry Pi on Bottom Plate

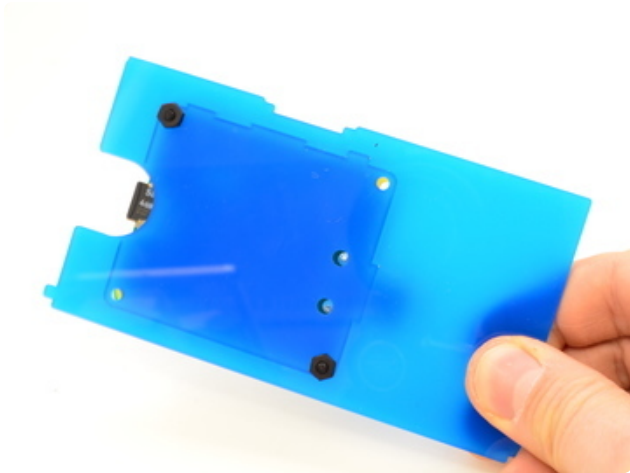
Remove the WiFi adapter and SD card if you haven't already.



The bottom piece is scored on one side, with an outline showing the placement and orientation of the Raspberry Pi board.



Push out the laser cut holes and mount the Raspberry Pi Board to the bottom plate using the included plastic #4-40 screws



## Install Thermal Printer

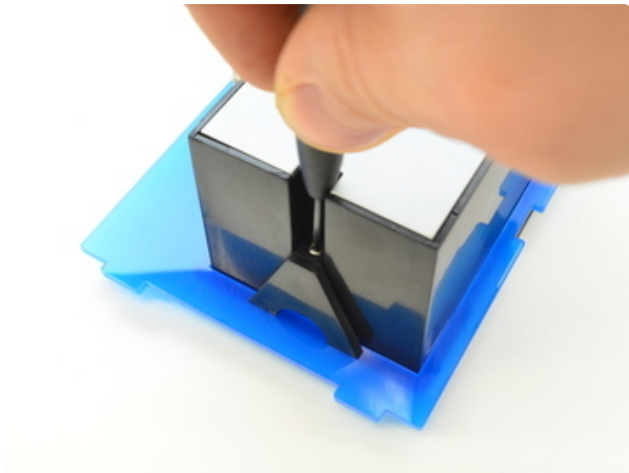


The parts baggie included with the thermal printer contains two triangle-shaped brackets and two long screws. These will hold the printer inside the case.

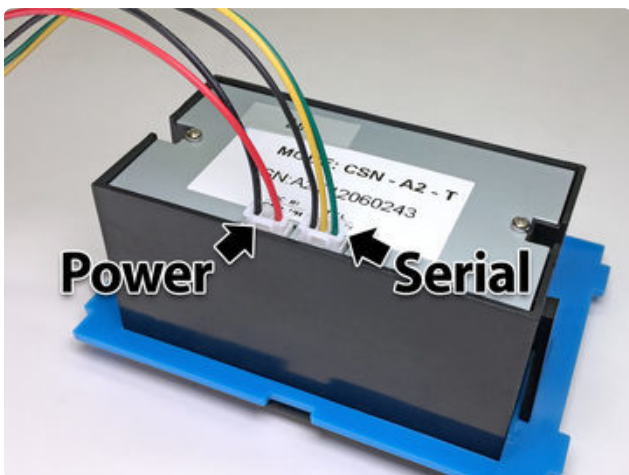
Note the location of the paper feed button. This should be oriented toward the **BACK** of the printer.



Being mindful of the wires and other attached components, slide the thermal printer through the large slot on the top case piece, with the feed button toward the BACK (the silver button is toward the front).



Set the printer and top piece face-down and insert the two brackets and screws. Use a small screwdriver to secure these in place. Use gentle pressure! Cranking these down tightly can crack the case.



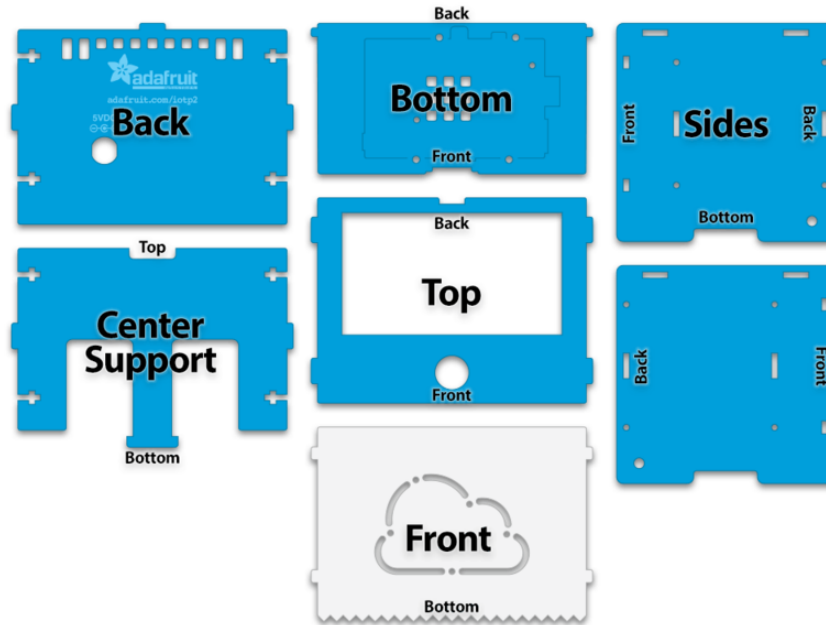
Connect the serial cable and power from the DC jack, noting the labels on the bottom of the printer. The connectors are identical and it's easy to get these switched around.

## Case Assembly 1 (Pre 2017)

These steps cover the older (pre-2017) kit.

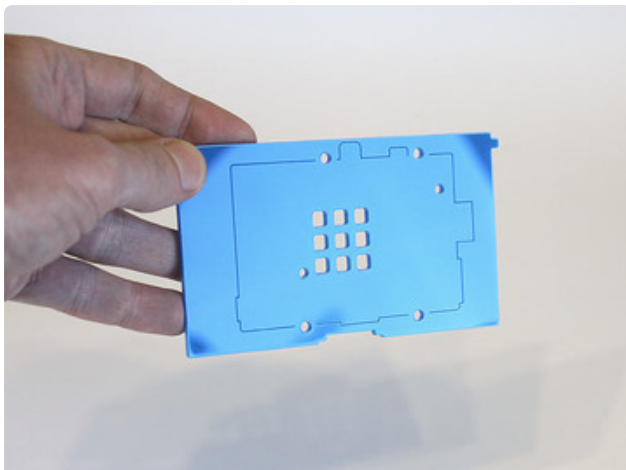
The enclosure is comprised of seven (7) laser-cut acrylic pieces. The paper backing should already have been peeled off during the “Preparation” step. If any remains, take care of that now.

Some case pieces are reversible and can be flipped over and installed either way, while others have a specific orientation. You've already been acquainted with some of these pieces during the soldering stage. Let's assign names to the rest of these parts so we can refer to them in these directions:

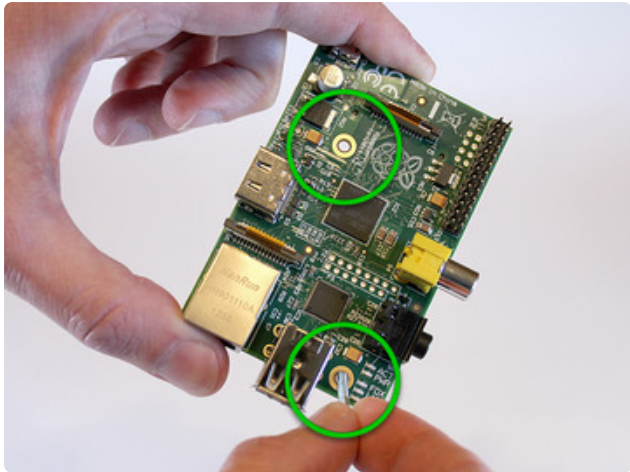


## Install Raspberry Pi on Bottom Plate

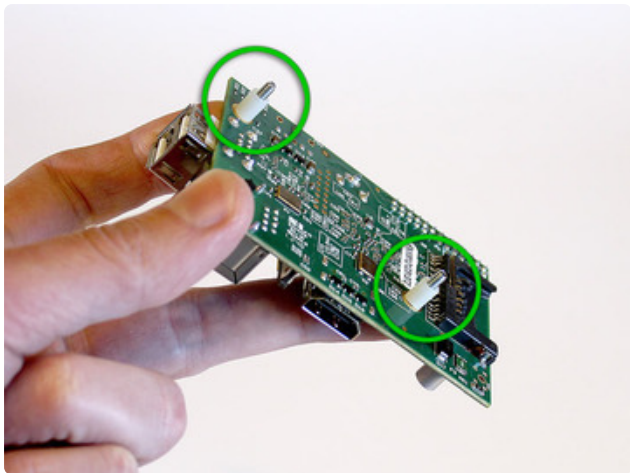
Remove the WiFi adapter and SD card if you haven't already.



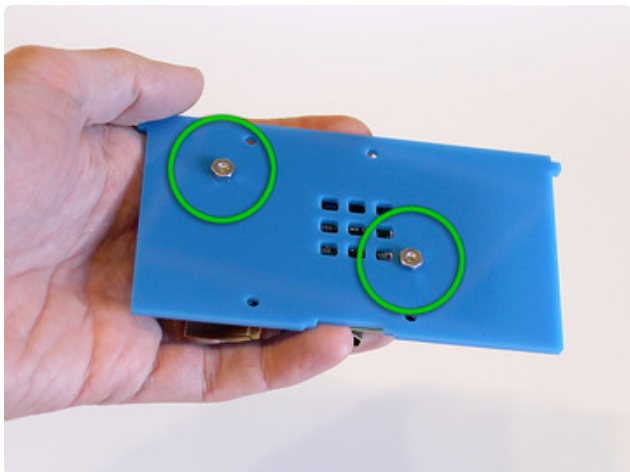
The bottom piece is scored on one side, with an outline showing the placement and orientation of the Raspberry Pi board.



All but the earliest Raspberry Pi boards have two mounting holes. Insert a 1/2" #4-40 screw into each of these holes from the top of the board.

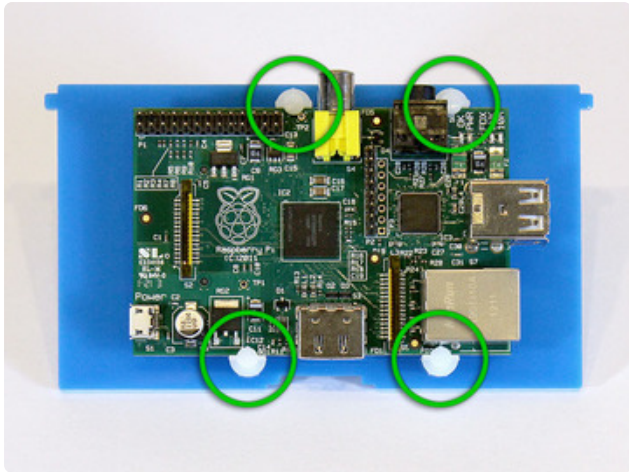


Using your fingertips to keep the screws in place, flip the board over and install a 1/4" nylon spacer over each of the two screws.



Position the bottom plate over the Raspberry Pi (remember, the scored side should face the board) and secure in place with two #4-40 nuts. Tighten the screws from the other side using a small screwdriver and gentle pressure — don't crank the screws down hard or you'll crack the case!





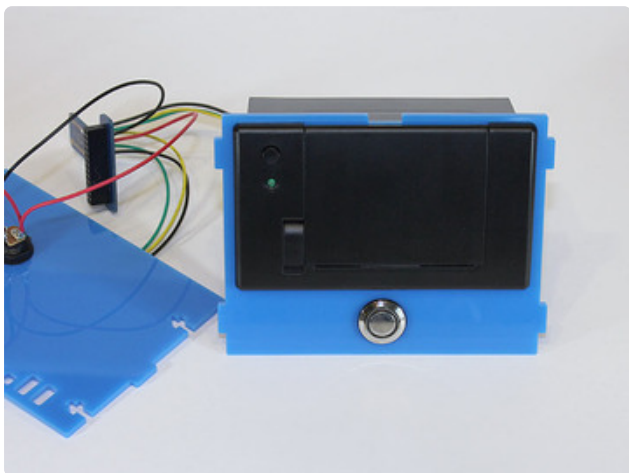
If you have an early “rev1” Raspberry Pi board without mounting holes, this can be installed using a set of four [board edge mounts](http://adafru.it/1116) (sold separately, not included in kit).

## Install Thermal Printer



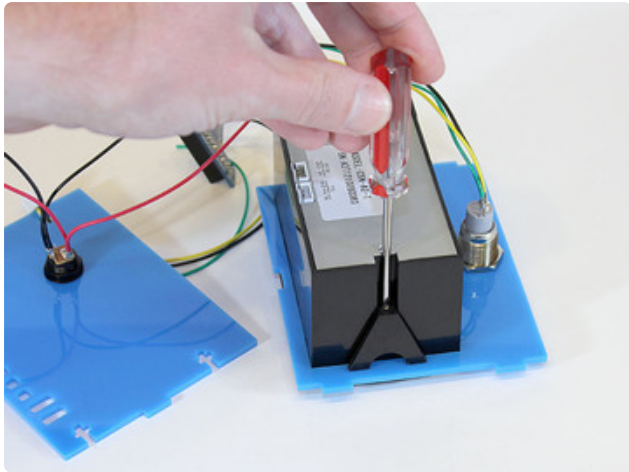
The parts baggie included with the thermal printer contains two triangle-shaped brackets and two long screws. These will hold the printer inside the case.

Note the location of the paper feed button. This should be oriented toward the BACK of the printer.

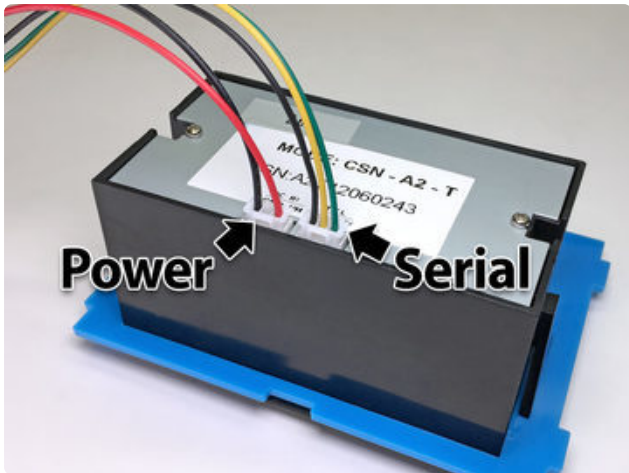


Being mindful of the wires and other attached components, slide the thermal printer through the large slot on the top case piece, with the feed button toward the BACK (the silver button is toward the front).





Set the printer and top piece face-down and insert the two brackets and screws. Use a small screwdriver to secure these in place. Use gentle pressure! Cranking these down tightly can crack the case.



Connect the power and serial cables from the DC jack and Cobbler, noting the labels on the bottom of the printer. The connectors are identical and it's easy to get these switched around.

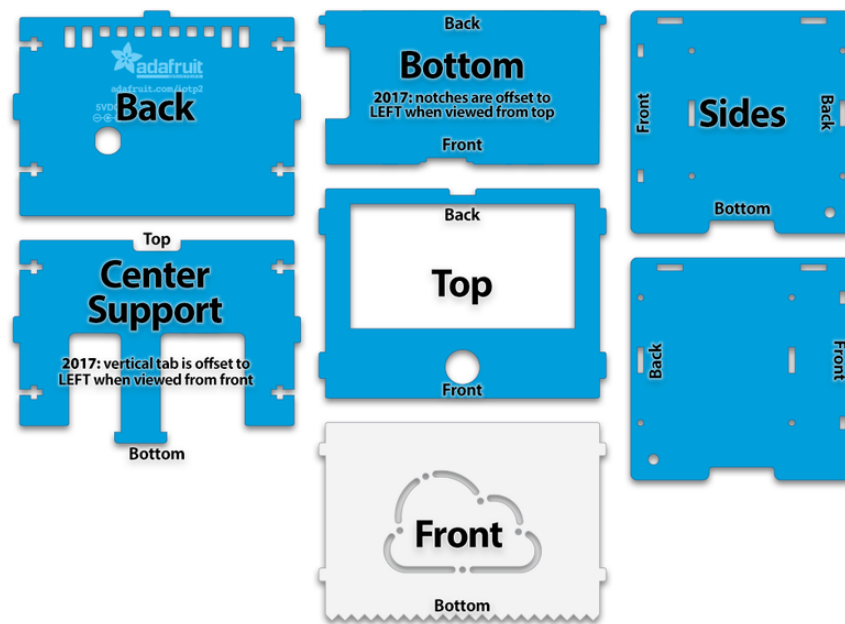
With these three pieces now “tethered” by wires, they should always be lifted and moved around as a single unit. Don’t pull on any of the wires.

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## Case Assembly: 2 of 2

Case assembly for the two versions is similar enough that a single set of steps and photos are shown. Pre-2017 kit uses a Pi Cobbler, newer kit has jumper wires, but otherwise similar.

Here’s the map of case parts again, as you may need to refer back to it some more:



## Using “T-Slots”

The case is assembled using “t-slot” construction, common among laser-cut kits. You’ll notice a couple case parts (back and center support) have t-shaped slots along their edges. These slots hold nuts, while perpendicular case parts have holes for a corresponding machine screw.

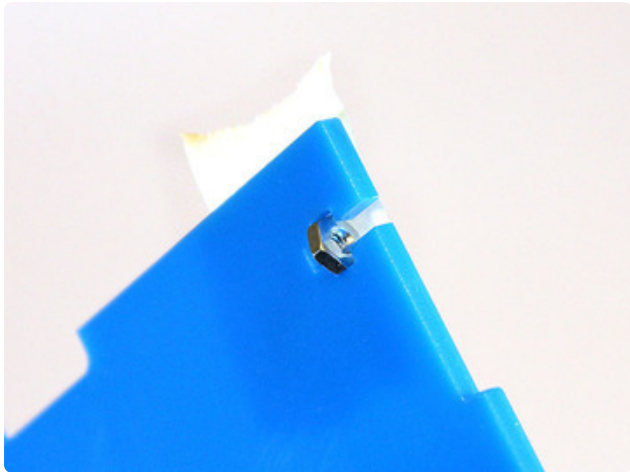


Let’s start with the center support piece... that’s the part with four t-slots and a long tab that looks like a nose or something.

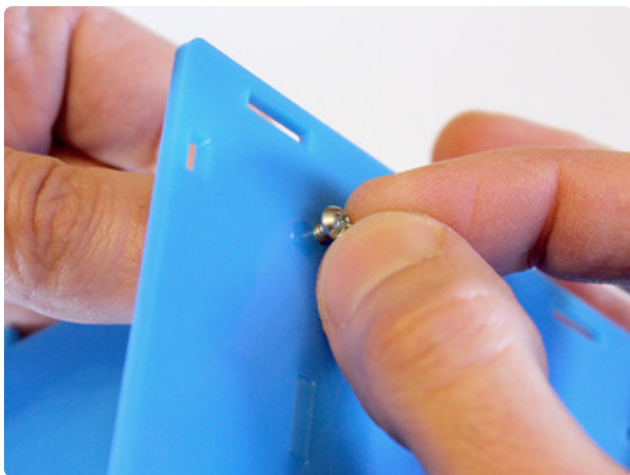
**For the 2017 kit:** this piece is asymmetrical...it has a specific right and left. Viewed from the front, the long tab is offset to the **left**.

**For pre-2017 kits:** this piece has no right or left...you can flip it around either way... but it definitely has a top and bottom.

Let’s start with one of the t-slots at the top. Insert a nut into the cross part of the “t” and hold it there between finger and thumb.



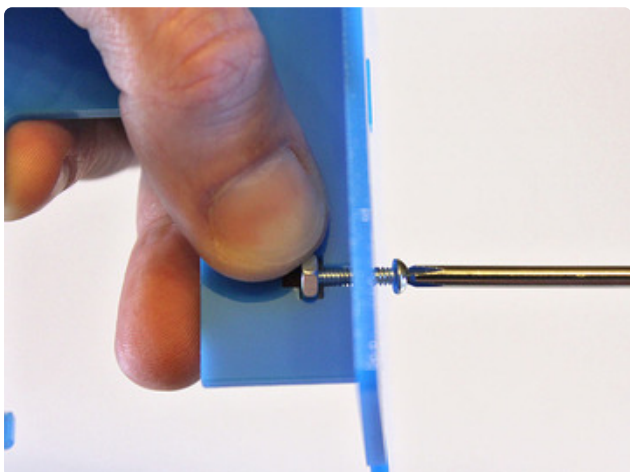
If holding the part and the nut simultaneously is a dexterity challenge, you can instead use a bit of tape to provide a temporary hold for the nut. This can be peeled away once the corresponding screw is in place.



We'll attach this piece to one of the sides. The sides are interchangeable — there is no right or left — but they do have a definite top and bottom, front and back.

Insert the tab from the center support into the corresponding slot on a side piece — this is the off-center slot slightly towards the front. Make sure the tops and bottoms of the two pieces are oriented the same.

When properly aligned, insert a 1/2" #4-40 machine screw into the hole directly over the nut.



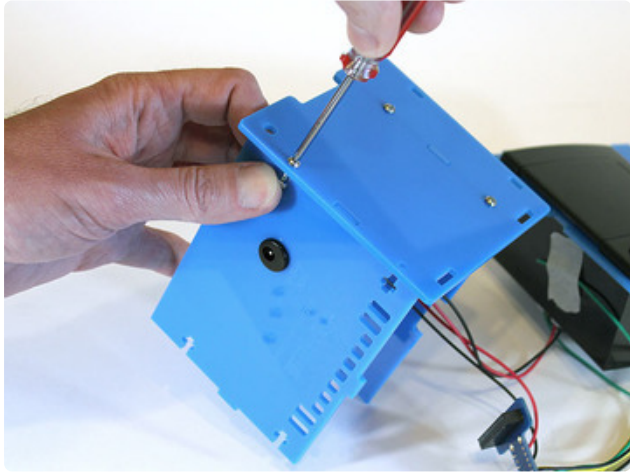
Use a screwdriver to turn the nut into place. Just “finger tight” is good for now... in subsequent steps we'll be loosening certain screws anyway.

Never crank down hard on the case screws or you'll break the acrylic.

Repeat the above step with the second nut and screw between these two case pieces.

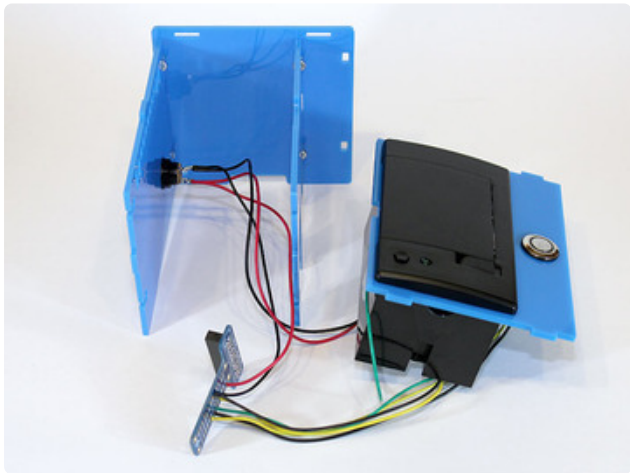
# Connect Back Piece

We'll repeat some steps similar to the above, this time with the back piece. This is connected by wires to the thermal printer (and Cobbler board, on pre-2017 kits). Be very careful to always move these around as a unit...don't tug on the wires else your solder joints (or the parts they're connected to) may break.



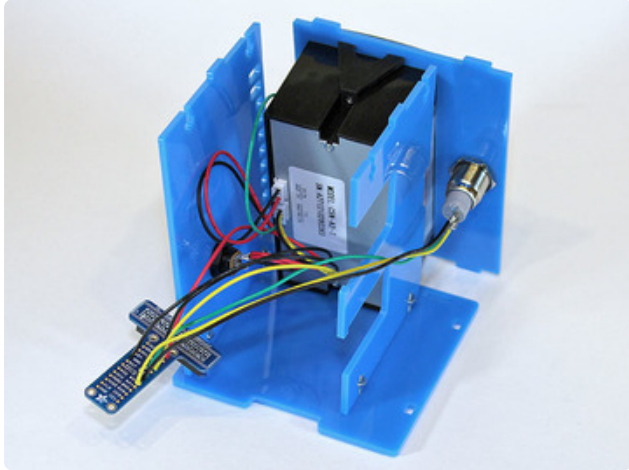
Connect the same side piece to the case back, using two nuts and screws as before.

Make sure the tops of the two parts are aligned. In this picture the case is being held at an angle to access the slot...the top of the case faces the bottom-right.



You should now have four nuts and screws installed in one side piece, holding the back and center support.

The parts probably won't be perfectly square at this stage. That's perfectly okay... things will become progressively more aligned as the rest of the case goes together.

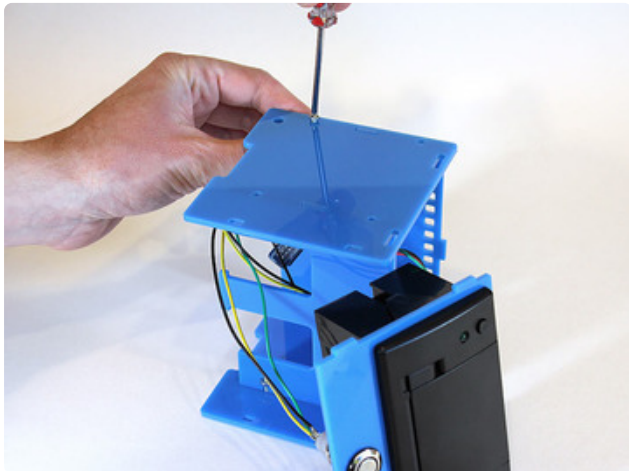


Stand the partial case up on its side and move the top piece (with button and thermal printer attached) roughly into position. Don't fit this into the slots yet, just an approximate position.

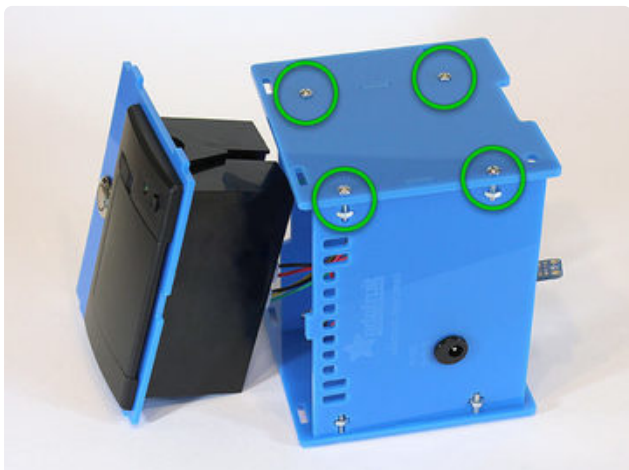
Route the cables so that the button wires pass through the openings in the center support. For pre-2017 kits, position the T-Cobbler below the printer. You might need to turn some parts around or temporarily disconnect the cables from the printer to achieve a good fit.

## Connect Second Side

This is why the printer isn't slotted into place yet...it would block some t-slots that we still need access to. We'll come back to it in a moment...

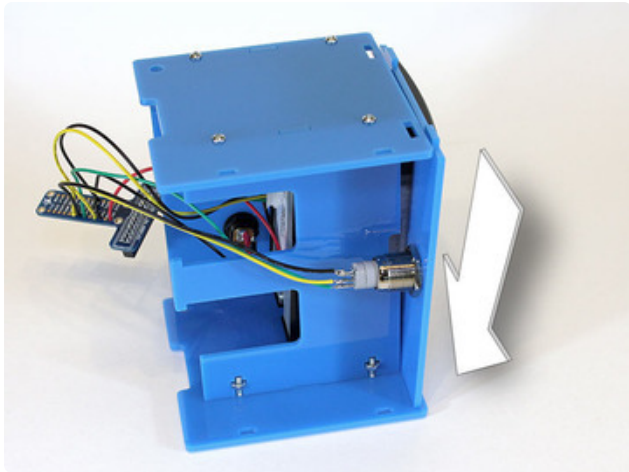


Scoot the printer out a bit so you can reach the remaining t-slots. Insert a nut into one of the slots, set the second side of the case into position and install a screw.



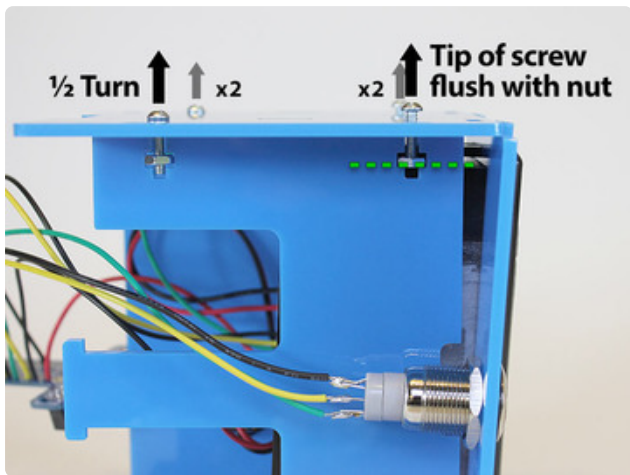
Repeat with the remaining three nuts and screws. You should now have a box with four sides and eight nuts & screws installed.





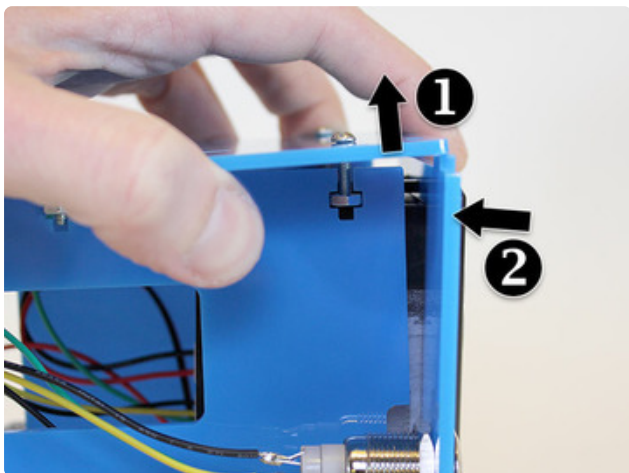
Slot one end of the top/printer piece into position. But with both sides in place, the slots at the other end are now blocked. The next few steps take care of all this...

## Insert Case Top



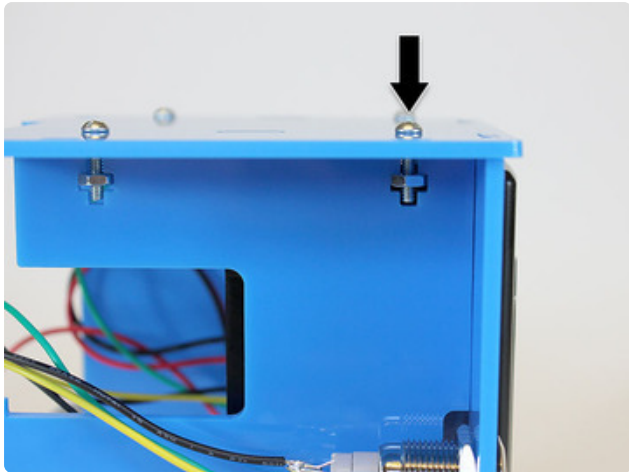
Loosen two of the lower screws about 1/2 turn.

Loosen the corresponding two upper screws so the tip of the screw is flush with the face of the nut (but not so loose that it falls out...if this happens, move the top/ printer piece out of the way and repeat the prior steps).



Lift the side of the edge piece. There should be just enough “play” for the tabs from the top piece to fit underneath. Press the printer piece into position.



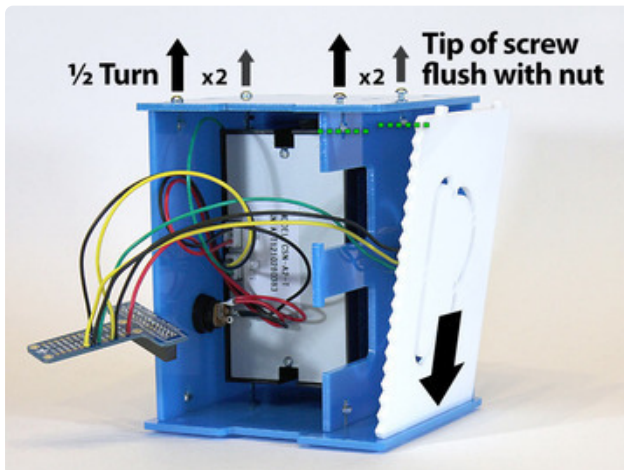


Lower the side piece into place...slots should fit into corresponding tabs.

Tighten all four screws with a screwdriver. Just “finger tight” is sufficient for now... there’s a few more sequences like this ahead yet...

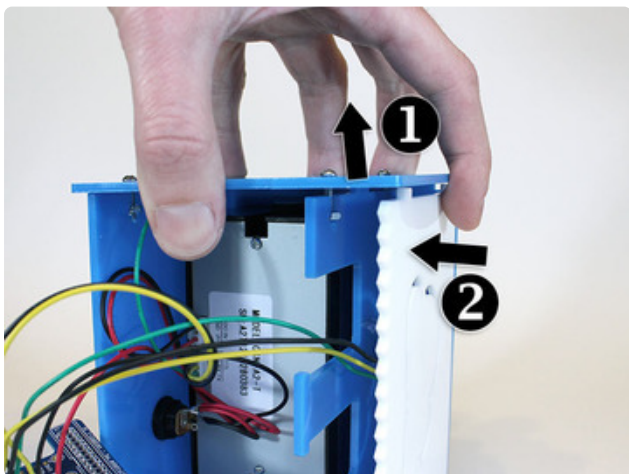
## Install Front Piece

This sequence is very similar to the above...



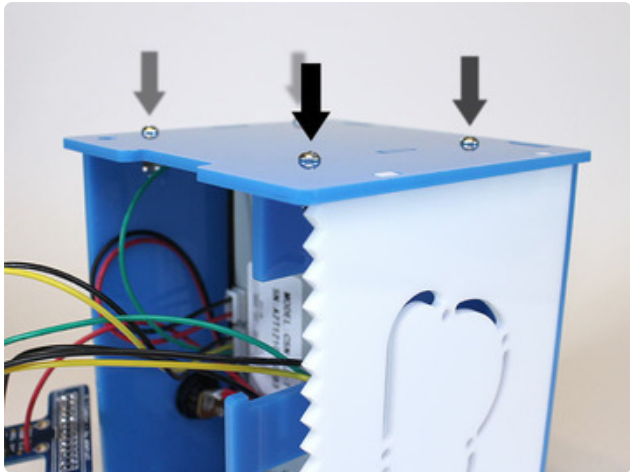
Slot one end of the front piece into the side of the case. The “torn receipt” effect should be at the bottom. There’s no front or back to this piece, it can go either way, but Nimbus, our Internet of Things cloud mascot, wears his pompadour to the left.

Loosen the two screws at the back of the case 1/2 turn. Loosen the two front screws so the tip is flush with the nut.



Lift the side piece and pop the front into place.

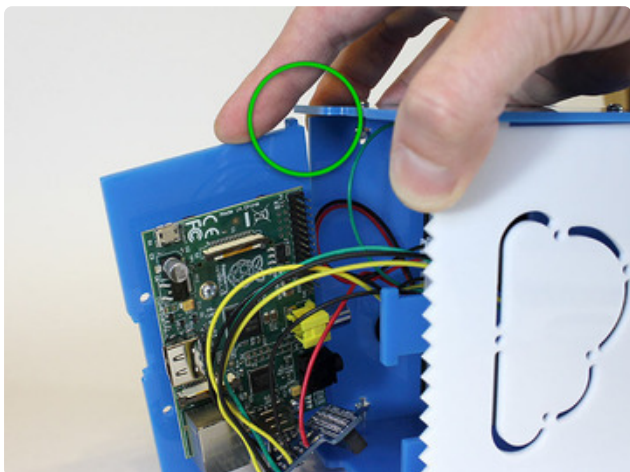
Pop!



Tighten all four screws using a screwdriver (finger-tight).

## Install Bottom

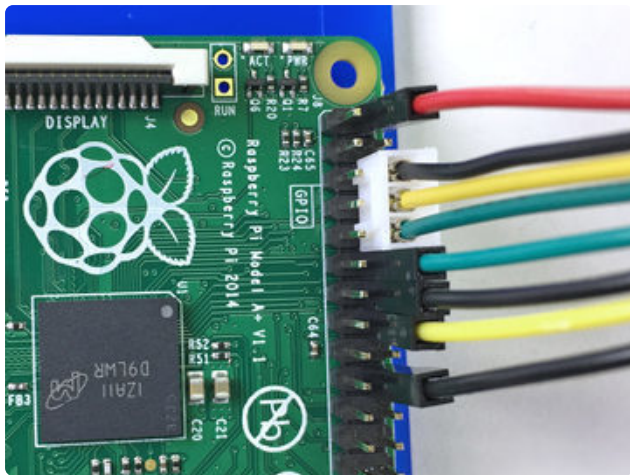
Nearly done! The anticipation is deadly...



You probably know the routine by now: loosen two top screws by 1/2 turn and two bottom screws so the tip is flush with the nut.

The piece we're inserting is a little different this time: rather than tabs and slots, there's a small nubbin at either side that fits into a circular hole on each side of the case. This piece hangs open for now.

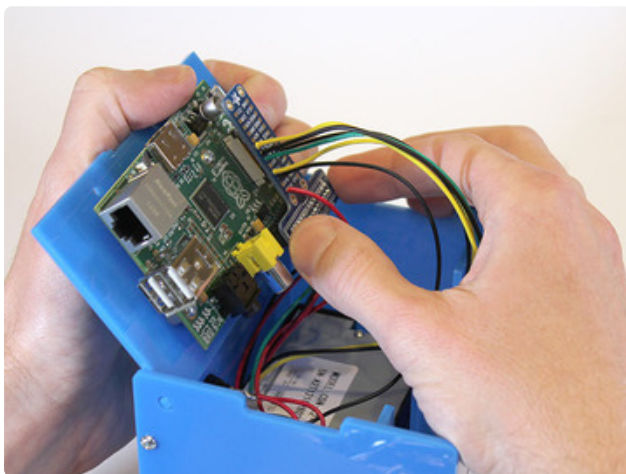
Tighten the four screws as before.



3.3V	5V	DC +	DC Jack
GPIO2	5V		
GPIO3	GND	GND	
GPIO4	GPIO14	RX	Serial
GND	GPIO15	TX	
GPIO17	GPIO18	LED +	
GPIO27	GND	COM & LED -	Button
GPIO22	GPIO23	N.O.	
3.3V	GPIO24		
GPIO10	GND	DC -	DC Jack
GPIO9	GPIO25		
GPIO11	GPIO8		
GND	GPIO7		
DNC	DNC		
GPIO5	GND		
GPIO6	GPIO12		
GPIO13	GND		
GPIO19	GPIO16		
GPIO26	GPIO20		
GND	GPIO21		

For the 2017-and-later kit, plug in the connections as shown here.

The end of the data cable with the trimmed plug should connect to the Pi. See how it makes space for the adjacent jumper wire?

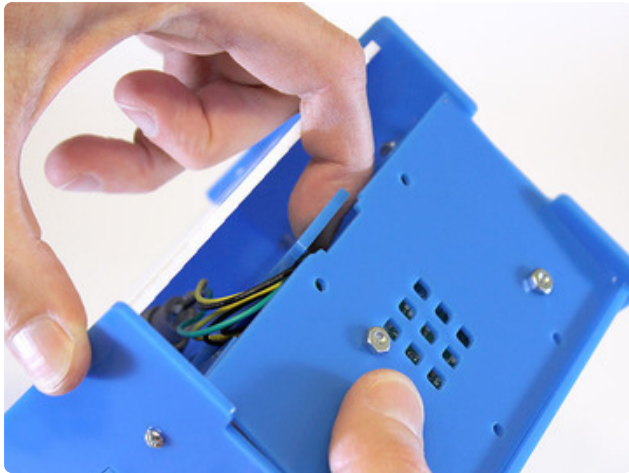


**For the pre-2017 kit:** Gently install the Cobbler board on to the Raspberry Pi GPIO header. Support the Pi board from below with the tips of your fingers...this prevents strain on the board and the case.

Make sure all the pins are properly aligned with the header. If it's off by one pin in any direction, there's the possibility of damaging the board when the power supply is connected.



Re-insert the SD card and USB WiFi adapter.



Carefully fold all the wires while swinging the bottom shut like a door. The center support piece has just enough flex to act as a latch.

If you need access to the Raspberry Pi board later (to change out the SD card or connect a monitor for troubleshooting), you can unlatch and swing this open later... no need to dismantle the whole case.

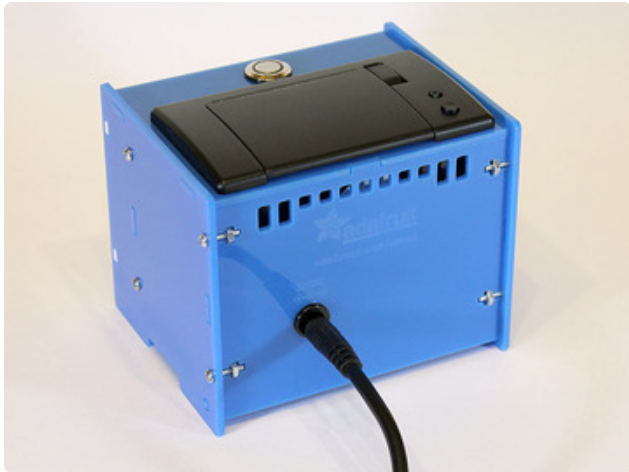
Now you can go around the case and tighten each screw. Gently! Just finger pressure plus a fraction of a turn will hold it firmly. If you crank these down too hard you'll crack the plastic.

## Insert Paper and Connect Power



Pull up the top lever to access the paper compartment. Insert a roll of thermal receipt paper and push the lid closed while feeding the end of the paper through the slot.





Connect the 5V DC power supply to the jack on the back of the case.

Many power supplies look alike. Make absolutely certain you're connecting the 5 Volt supply included with the kit! Anything more will likely kill the Raspberry Pi board.

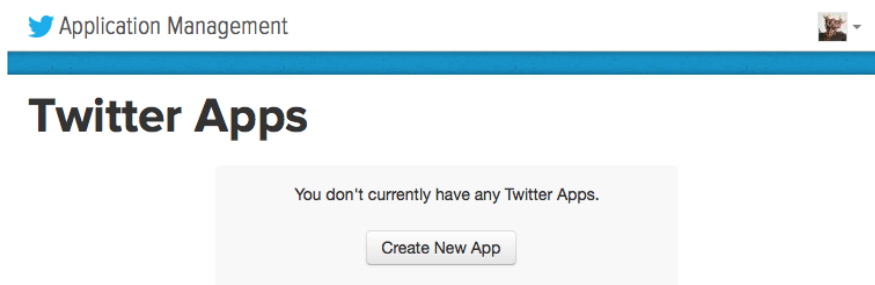
If the printer starts dumping lots of random gibberish after power is connected, pop the printer lid open to stop it printing. The serial port has not been correctly configured. After the system has finished booting (about a minute), connect via SSH and repeat the steps in Raspberry Pi Setup: 2 of 3.

## Twitter Setup

One of our example applications prints an ongoing timeline of live “tweets” from Twitter. To access this feature, even if you don't use the Twitter service personally yourself, you'll still need to **sign up for an account** to use the search function in software. If you don't yet have one, begin at the [Twitter home page \(https://adafru.it/cjA\)](https://adafru.it/cjA) and use the sign-up form.

In addition to some basic account information, you'll need to provide a real **email address** in order to confirm and activate the account. Within a few minutes you should receive an email with an activation link.

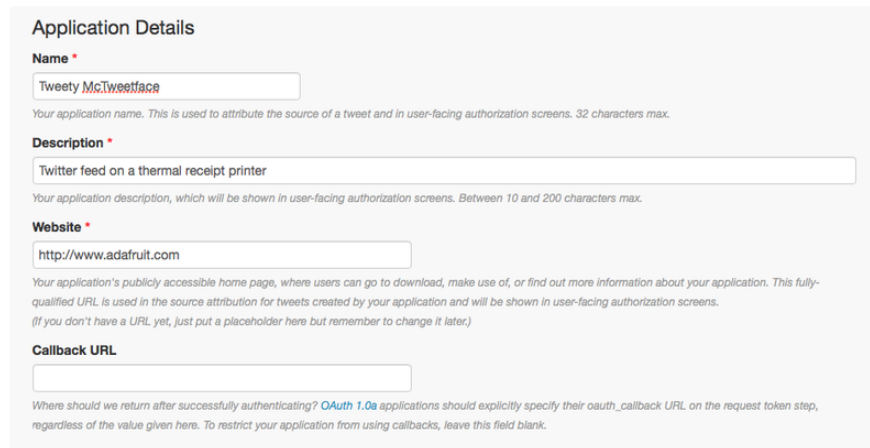
Once you have an account and have logged in, you can then proceed to [apps.twitter.com \(https://adafru.it/usB\)](https://adafru.it/usB) (the Twitter Developer App home page). Click "Create new App"



You'll be asked for some basic information about your application — the tweet-printing program we'll be loading on the Raspberry Pi. Provide a reasonable name

and description...we don't know if applications are audited, but being honest and descriptive here would be helpful. You also need to provide a Website URL. If you have a personal or company web site, enter that on the form, else you can use Adafruit's home page.

## Create an application



The screenshot shows the 'Create an application' form on the Twitter developer portal. It is titled 'Application Details' and contains four main sections: 'Name', 'Description', 'Website', and 'Callback URL'. Each section has a text input field and a small explanatory note below it. The 'Name' field contains 'Tweety McTweetface'. The 'Description' field contains 'Twitter feed on a thermal receipt printer'. The 'Website' field contains 'http://www.adafruit.com'. The 'Callback URL' field is empty. The form is styled with a light gray background and white text.

**Application Details**

**Name \***

Tweety McTweetface

Your application name. This is used to attribute the source of a tweet and in user-facing authorization screens. 32 characters max.

**Description \***

Twitter feed on a thermal receipt printer

Your application description, which will be shown in user-facing authorization screens. Between 10 and 200 characters max.

**Website \***

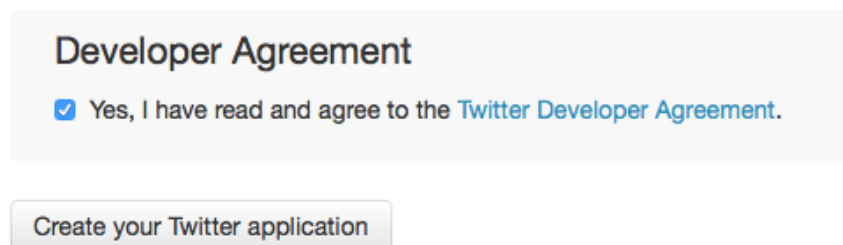
http://www.adafruit.com

Your application's publicly accessible home page, where users can go to download, make use of, or find out more information about your application. This fully-qualified URL is used in the source attribution for tweets created by your application and will be shown in user-facing authorization screens. (If you don't have a URL yet, just put a placeholder here but remember to change it later.)

**Callback URL**

Where should we return after successfully authenticating? OAuth 1.0a applications should explicitly specify their oauth\_callback URL on the request token step, regardless of the value given here. To restrict your application from using callbacks, leave this field blank.

You'll need to agree to the developer terms of service before finalizing your application. Read, agree, and click "Create your Twitter application":



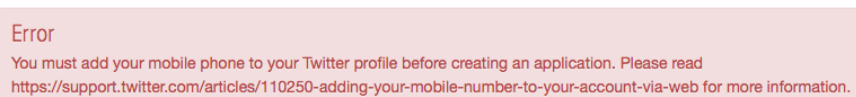
The screenshot shows the 'Developer Agreement' section of the Twitter developer portal. It features a heading 'Developer Agreement', a checked checkbox followed by the text 'Yes, I have read and agree to the Twitter Developer Agreement.', and a button labeled 'Create your Twitter application'.

**Developer Agreement**

☒ Yes, I have read and agree to the [Twitter Developer Agreement](#).

Create your Twitter application

There used to be a CAPTCHA here. Now, Twitter requires that you add a **mobile phone number** to your account, if not already assigned. A verification code will be sent to this number.



The screenshot shows an error message in a red box. The text reads: 'Error. You must add your mobile phone to your Twitter profile before creating an application. Please read https://support.twitter.com/articles/110250-adding-your-mobile-number-to-your-account-via-web for more information.'

Error

You must add your mobile phone to your Twitter profile before creating an application. Please read <https://support.twitter.com/articles/110250-adding-your-mobile-number-to-your-account-via-web> for more information.

Once you complete these steps and the app is created, you'll have the credentials needed to authorize your application. Click on the "Keys and Access Tokens" tab. On the next page of this guide we'll copy and paste the "Consumer Key" and "Consumer Secret" strings into a Python script.



# Tweety McTweetface

[Details](#) [Settings](#) [Keys and Access Tokens](#) [Permissions](#)

## Application Settings

*Keep the "Consumer Secret" a secret. This key should never be human-readable in your application.*

Consumer Key (API Key)	[REDACTED]
Consumer Secret (API Secret)	[REDACTED]
Access Level	Read and write ( <a href="#">modify app permissions</a> )
Owner	PaintYourDragon
Owner ID	1378704151

**Do not share these strings with anyone**—they're for the secure and exclusive use of your application. If you're sharing source code via Github or other management system, remember to **remove these before posting the code!**

## Raspberry Pi Setup: 3 of 3

### Install Adafruit Code

Connect the power cable to boot the system. Negotiating a wireless connection will take a moment, so wait about a minute before trying to access the system using SSH.

Once logged in, install the Adafruit thermal printer library and example code:

```
git clone https://github.com/adafruit/Python-Thermal-Printer
```

Make sure a roll of paper is installed in the printer and the top is securely latched. Then we'll test all the basic functionality:

```
cd Python-Thermal-Printer
python printertest.py
```

This should progress through different text sizes, styles and formats, as well as barcodes and images.

If this does not work, the most likely culprits are:

- One of the prerequisite Python libraries is not installed (serial, imaging, unicode) — explained in Raspberry Pi Setup Part 2 of 3.
- The serial port has not been properly disengaged for application use — also explained in Raspberry Pi Setup Part 2 of 3.
- Wrong connection between printer and Raspberry Pi — explained in Assembly.

The first two will likely give an informative error response. The latter will just produce no results.

## Configure the Weather Scripts

Before running the weather scripts, you must create another developer account in order to use the DarkSky weather API.

Go to <https://darksky.net/dev/> (<https://adafru.it/rxD>) and sign up for an account.

Get your API secret key, and go ahead and modify the following line in **forecast.py** and **timetemp.py**

```
API_KEY = "YOUR_API_KEY"
```

Save the changes, then run the script again:

```
python forecast.py
```

This should now print the current weather and the forecast for NYC, the default location. Change the latitude and longitude variables too to reflect the location you'd like to get the weather for. I use [NASA's site](https://adafru.it/usC) (<https://adafru.it/usC>)

If this works, also edit the file **timetemp.py** and make the same change there. This is a different script that prints the current time and local weather conditions.

## Configure the Twitter Script

As written, the sketch will search for Tweets originating from Adafruit, but you can change this to any search string supported by the Twitter SearchAPI. First step though is to set up authentication...

```
nano twitter.py
```

Look for this section of code:

```
# Twitter application credentials -- see notes above -- DO NOT SHARE.
consumer_key    = 'PUT_YOUR_CONSUMER_KEY_HERE'
consumer_secret = 'PUT_YOUR_CONSUMER_SECRET_HERE'
```

Copy the Consumer key and Consumer secret strings from the Twitter application page into the corresponding spots, keeping the quotes around them.

Just below this is the search term. You can change Adafruit to any other valid Twitter account.

```
queryString = 'from:Adafruit'
```

Different search types are possible, such as by tag. Refer to the SEARCH OPERATORS section of the [Twitter Developers Documentation \(https://adafru.it/aHv\)](https://adafru.it/aHv) for guidance.

Any search string used by the “Gutenbird” sketch for the original Internet of Things Printer can also be used here.

## Test the Main Script

The “main” script starts by printing a greeting image, performs once-daily actions (weather forecast and Sudoku puzzle), then goes into Twitter-monitoring mode.

```
sudo python main.py
```

The “main” script must be run as root (i.e. using “**sudo**”) because it directly accesses hardware — the GPIO pins for the button and LED.

**It may take a few minutes to run!**

Each morning at 6:30 am, the once-daily actions are performed again. You can change this time (or the actions) by editing the main.py script.

Press control+C to stop the program. We’ll set it up to run automatically when the printer is turned on...



## Configure Auto-Start

With the software now tested “manually,” let’s make it start automatically upon booting:

```
sudo nano /etc/rc.local
```

Before the final “exit 0” line, add these two lines:

```
cd /home/pi/Python-Thermal-Printer  
python main.py &
```

If you downloaded or otherwise placed the printer software in a different location, the first line should be changed accordingly. “sudo” isn’t necessary here because the rc.local script is already run as root.

Reboot the system to test the startup function:

```
sudo reboot
```

After 30 seconds to a minute, you should see the status light come on. After another 30 seconds, the greeting image should be printed, then the “once daily” functions. After that, the printer will go into Twitter-monitoring mode.

# Regular Operation

When the printer is idle, tap the button for the current time and local weather conditions.

Hold the button down to initiate an orderly shutdown. This is always a good idea — you don't want to just pull the plug on most Linux systems. There may be many files open at any given time, and this gives the system a chance to put things in order.

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## Troubleshooting

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My kit is missing one or more parts, or parts arrived damaged.

Email [support@adafruit.com](mailto:support@adafruit.com) with your order number and a description of the trouble, and we'll have a replacement part sent promptly!

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The case I received is tan, not the pretty shade of blue in the pictures.

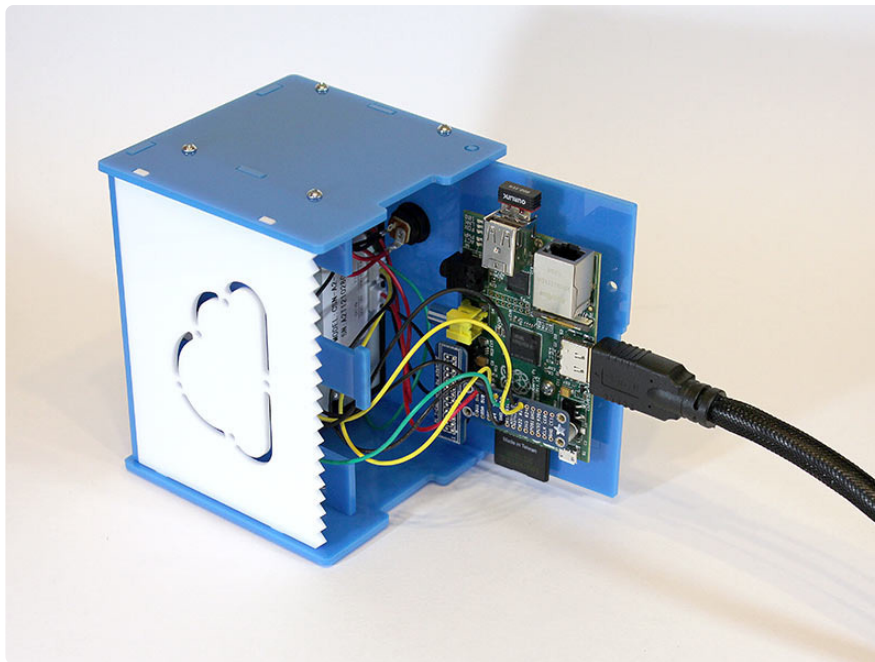
The case acrylic is covered in adhesive paper to prevent scratches in transit. Pull up one corner with a fingernail, and the rest should peel cleanly from there. (We get this question a LOT...don't feel silly for asking!)

---

I need to diagnose a software or configuration problem, but can't connect to the Raspberry Pi over WiFi.

The bottom of the case can be unlatched and swings open. Stand the case on its side, connect an HDMI or composite monitor and a keyboard or USB hub, and you can work with the system like a regular "desktop" Raspberry Pi to troubleshoot the issue.

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Sometimes the paper jams in the printer, especially when printing inverse blocks of text.

Edit the file `Adafruit_Thermal.py` and look for this line (around line 53):

```
defaultHeatTime = 60
```

Replace '60' with a smaller number. Try decreasing it by 10 and repeating until the problem is resolved.

---

Text and graphics print very faint.

Edit the file `Adafruit_Thermal.py` and look for this line (around line 53):

```
defaultHeatTime = 60
```

Replace '60' with a larger number. Try increasing it by 10 and repeating until the output improves.