



Checking order status on Adafruit.com

Created by phillip torrone



SIGN IN

Your Adafruit account grants you access to all of Adafruit, including the shop, learning system, and forums.

ORDER STATUS

Did you check out as a guest? Or do you just want to check your order status without signing in?

Last updated on 2018-08-22 03:42:02 PM UTC

Guide Contents

Guide Contents	2
Checking order status with Adafruit account	3
Checking order status with "Guest" order	4

Checking order status with Adafruit account



If you've made an adafruit.com account checking your order status is super-easy. Just log in at adafruit.com (<https://adafruit.com>) (upper right "[Sign in](https://adafruit.com)" (<https://adafruit.com>)) and then click "[My Account](https://adafruit.com)" (<https://adafruit.com>). You will see your order history and more.

Your Account

[Profile](#)

[Addresses](#)

[Order History](#)

[My Wishlist](#)

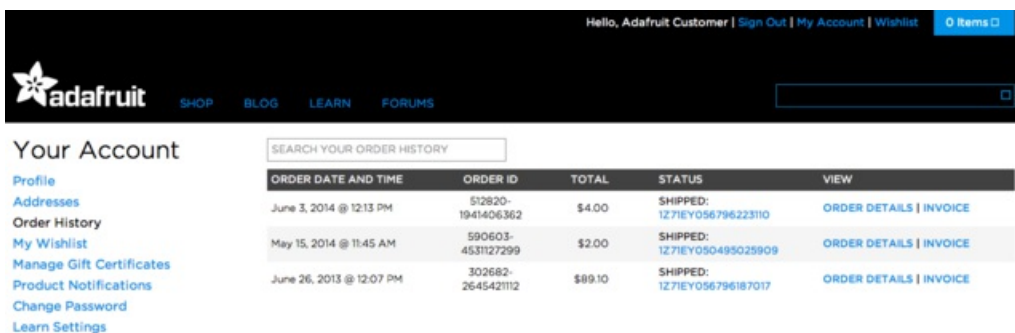
[Manage Gift Certificates](#)

[Product Notifications](#)

[Change Password](#)

[Learn Settings](#)

Once you're logged in and clicked the "[My Account](https://adafruit.com)" (<https://adafruit.com>) link, click "[Order History](https://adafruit.com)" (<https://adafruit.com>) - bam!

A screenshot of the 'Your Account' page on the Adafruit website. The page has a dark header with the Adafruit logo and navigation links. Below the header, there's a search bar for order history. The main content area shows a table of order history with columns for Order Date and Time, Order ID, Total, Status, and View. The table lists three orders: one from June 3, 2014, one from May 15, 2014, and one from June 26, 2013. Each row includes a 'VIEW' link with 'ORDER DETAILS' and 'INVOICE' options.

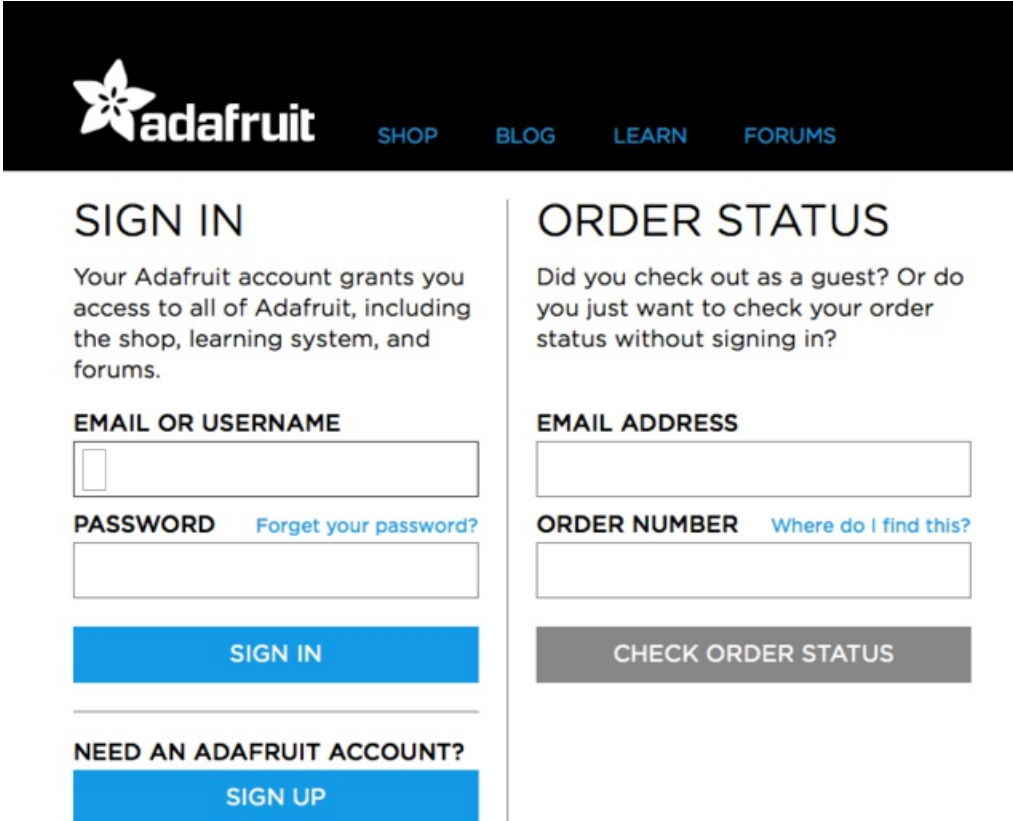
ORDER DATE AND TIME	ORDER ID	TOTAL	STATUS	VIEW
June 3, 2014 @ 12:13 PM	512820-1941406362	\$4.00	SHIPPED: 1Z71EY056796223110	ORDER DETAILS INVOICE
May 15, 2014 @ 11:45 AM	590603-4531127299	\$2.00	SHIPPED: 1Z71EY050495025909	ORDER DETAILS INVOICE
June 26, 2013 @ 12:07 PM	302682-2645421112	\$89.10	SHIPPED: 1Z71EY056796187017	ORDER DETAILS INVOICE

All your orders, invoices and tracking information are here. You can click "ORDER DETAILS" to see each order. Or click "INVOICE" to get a copy of your invoice. You can also click the tracking number that will display the shipping updates from the shipping service you selected.

... And that's it, you're all done!

Checking order status with "Guest" order

The Adafruit site does not require an account to place an order. Many customers just want to quickly place orders and do not want to set up an account, cool by us - we understand. However, because you checked out as a Guest you can't use an account to check the shipping status. No worries, we have a handy-dandy way to check order status for guest accounts.



The screenshot shows the top navigation bar of the Adafruit website with the logo and links for SHOP, BLOG, LEARN, and FORUMS. Below the navigation bar, there are two main sections: 'SIGN IN' and 'ORDER STATUS'. The 'SIGN IN' section includes a description of account benefits, input fields for 'EMAIL OR USERNAME' and 'PASSWORD', a 'SIGN IN' button, and a 'NEED AN ADAFRUIT ACCOUNT?' section with a 'SIGN UP' button. The 'ORDER STATUS' section includes a question about guest checkout, input fields for 'EMAIL ADDRESS' and 'ORDER NUMBER', and a 'CHECK ORDER STATUS' button.

SIGN IN

Your Adafruit account grants you access to all of Adafruit, including the shop, learning system, and forums.

EMAIL OR USERNAME

PASSWORD [Forget your password?](#)

SIGN IN

NEED AN ADAFRUIT ACCOUNT?

SIGN UP

ORDER STATUS

Did you check out as a guest? Or do you just want to check your order status without signing in?

EMAIL ADDRESS

ORDER NUMBER [Where do I find this?](#)

CHECK ORDER STATUS

To check your order status if you used "GUEST CHECKOUT" go to adafruit.com/orderstatus (<https://adafruit.com/orderstatus>). You'll see "SIGN IN" - that won't work if you used "Guest Checkout". On the right you'll see "ORDER STATUS". Here's where you want to enter your email address used for your order and the order number.

ORDER STATUS

Did you check out as a guest? Or do you just want to check your order status without signing in?

EMAIL ADDRESS

ORDER NUMBER [Where do I find this?](#)

Order Number Location

The order number is located in the order confirmation that was emailed to you. It is in the subject line, as well as the body of the email.

The order confirmation number is of the format 123456-1234567890.

If you are unable to locate your order confirmation email, please contact support@adafruit.com.

If you don't where your order number is you can mouse-over the "Where do I find this?" for help.

The order number is located in the order confirmation that was emailed to you. It is in the subject link, as well as the body of the the email.

The order confirmation number is of the format 1234567-1234567890.

If you can't find your order confirmation email, here are some things to try!

1. Check your spam folder, many order confirmations end up there, more so with gmail and hotmail accounts.
2. Still can't locate it? Email support@adafruit.com - include the date, your full name used, email address used, and shipping address. That will help our team locate your order #.

SIGN IN

Your Adafruit account grants you access to all of Adafruit, including the shop, learning system, and forums.

EMAIL OR USERNAME

PASSWORD [Forget your password?](#)

SIGN IN

NEED AN ADAFRUIT ACCOUNT?

SIGN UP

ORDER STATUS

Did you check out as a guest? Or do you just want to check your order status without signing in?

EMAIL ADDRESS

email@email.com

ORDER NUMBER [Where do I find this?](#)

599726-1885033634

CHECK ORDER STATUS

Once you have your order number, fill in your email address used for your order and the order number. Click "CHECK ORDER STATUS". That's it!